



Customized 14-day Italy Itinerary: Piedmont, Sicily, Rome

Traveler Profile

Interests

Food and wine. History and archaeology. Nature and scenery. Getting to know the locals. They have been to Italy before several times, and want to go back to Rome.

Transportation

This couple is fine driving a car in Italy, and they have driven in Italy before. They like the independence of a car but also enjoy being to walk places from their accommodations when possible.

Accommodations

A mix of nice hotels and countryside places where they can get to know the locals. Budget is not an issue but places have to be good value for money. As they are both over 6 feet tall, bed lengths must be checked.

A Note about this Sample Italy Itinerary

This itinerary was meticulously crafted for a couple in their 50s from Berkeley, California. They are wine connoisseurs and foodies, and had been to Italy several times. Because they wanted to focus on food and wine, and wanted cooler weather, they chose to go in the Autumn.

Their itinerary starts in Piedmont, home of Barolo wine and truffles, and also the birthplace of the Slow Food Movement. They continue to Sicily to explore the island's archaeology and natural beauty. The food and wine theme continues here as well.

After Sicily they cap off the trip with a few days in Rome. This was their fourth time in Rome so they requested a Beyond-the-Obvious approach. [They're home now, and they said we delivered!]

This Italy trip was completely customized for this couple, for this time of year – and it also includes several Italian holidays we had to work around.

Meticulously planned, completely custom trips: it's what we do best here at Italy Beyond the Obvious.



ITALY

Beyond The Obvious

Hotel Summary

Piedmont Oct 29 – Nov 2	Giuseppe Cortese Bed & Breakfast Località Trifolera, 9, 12050 Barbaresco CN Tel: +39 0173 638034 GPS Coordinates: N 44.708826, E 8.087317 110 EUR / night
Taormina Nov 2 - 5	Hotel Villa Belvedere Via Bagnoli Croci 79 98039 Taormina ME Tel: +39 0942 23791 190 EUR/night for a double room with private terrace and sea view, includes breakfast, wifi and taxes. Parking is 15 EUR/day.
Siracusa Nov 5 - 7	Grand Hotel Ortigia Viale Mazzini, 12 96100 Siracusa Tel: +39 0931 464600 GPS Coordinates: N 37.062683, E 15.290852 144 EUR / night, includes breakfast.
Agrigento Nov 7 - 8	Azienda Agricola Mandranova SS115 Km 217, Palma di Montechiaro AG Tel: +39 393 986 2169 ; +39 335 828 1778 GPS N 37.165727, E 13.807166 Rate is 210 EUR, and a 42 EUR deposit has been made. Check in is only until 6 pm and they are not flexible.
Rome Nov 8 - 12	Hotel Raphael Largo Febo, 2, 00186 Roma Tel +39 06 682831 See hotel confirmation sheet.
On Trip Support	Madeline (5 pm – 9 am Italian time): +1 773 621 3024 Claudia (9 am – 5 pm Italian time): +39 326 626 6327

Thursday October 29th: arrival day

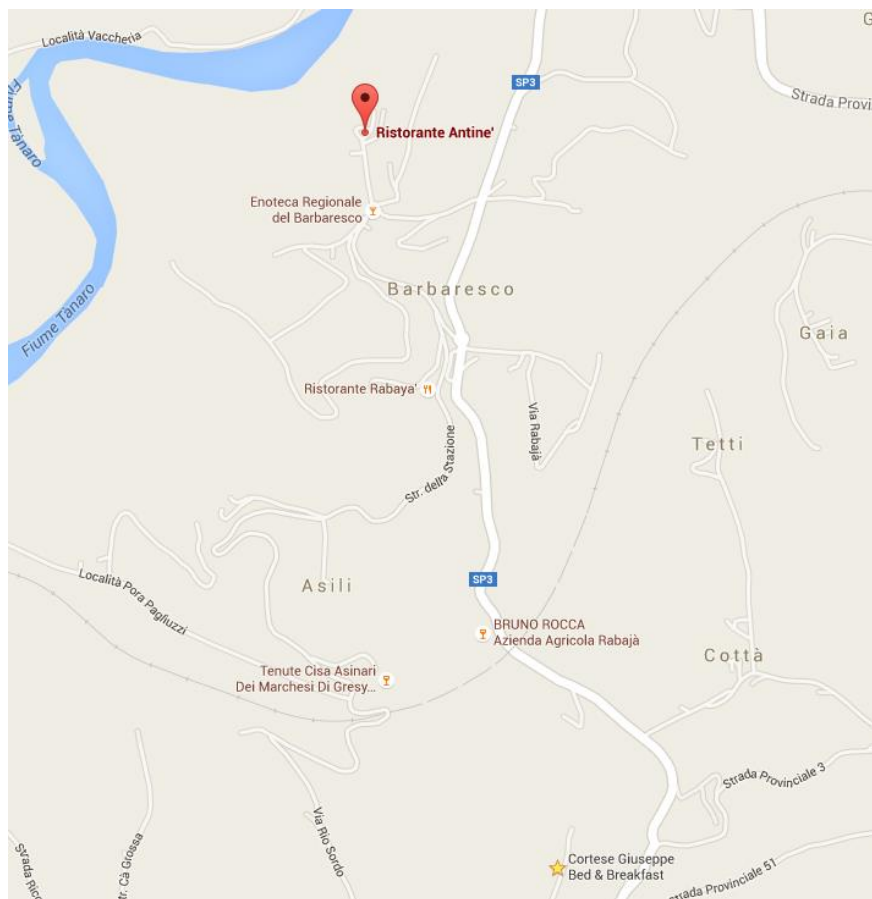
1.50 pm arrive Torino. Pick up your rental car and drive to Giuseppe Cortese B&B (destination is pre-programmed in your GPS favorites folder), about 1.5 hours.

Visit Barbaresco town this afternoon, just a 5 minute drive away.

7.30 pm You have a reservation for dinner at Antiné in Barbaresco, a 15 minute drive.

Dinner

Ristorante Antiné
Via Torino, 34, Barbaresco CN
Tel: +39 0173 635294
GPS: 44.727184, 8.080555
7.30 pm reservation confirmed



Friday October 30th

10.30 am You are booked for a wine tasting at Giuseppe Cortese.

12.30 pm Driver arrives to take you to Neive to lunch, and then to 2 tastings.

12.45 pm You have a reservation for lunch in Neive at La Luna Nel Pozzo. After lunch, explore this lovely small town.

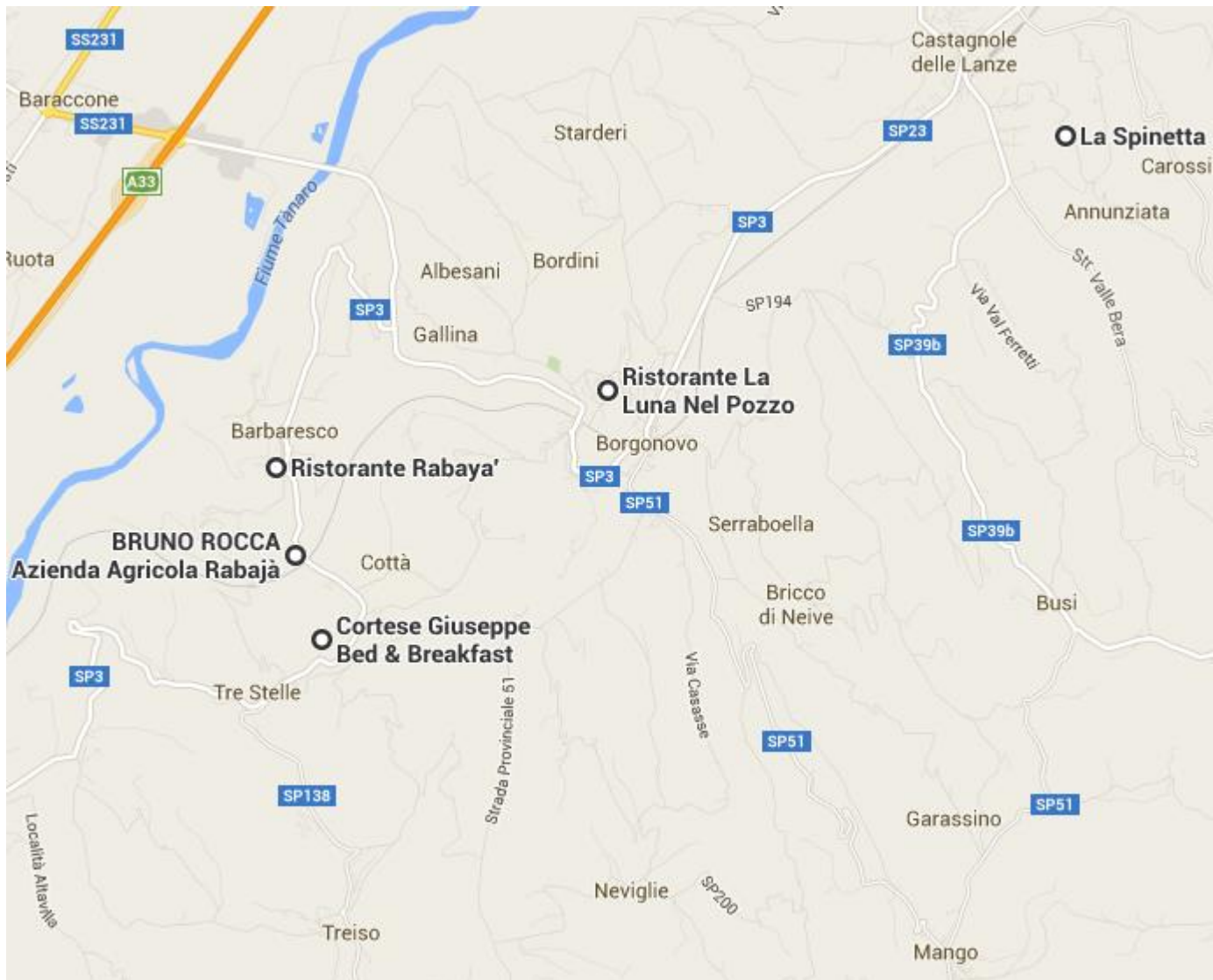
3 pm Wine tour & tasting booked at La Spinetta.

5 pm Wine tour & tasting booked at Bruno Rocca. The driver will take you back to your hotel after the tasting.

7.30 pm Dinner reservation at Rabaya, about a 5 minute drive from your B&B. Your GPS has been pre-programmed with the destination.

Driver	Davide [REDACTED] Tel: +39 3 [REDACTED] 210 EUR for the day (12.30 pm pick up until after the last wine tasting), including taxes. Please pay the driver cash at the time of service.
Neive lunch	Ristorante La Luna Nel Pozzo Piazza Italia 23, 12057 Neive Tel: +39 0173 67098 12:45 lunch reservation confirmed
La Spinetta Wine tasting	La Spinetta Via Annunziata 17 14054 Castagnole Lanze Tel: +39 0141 877396 20 euros pp for 6 wines including 1 Barbaresco and 1 Barolo
Bruno Rocca Wine tasting	Via Rabaja' 60 12050 Barbaresco Tel: + 39 0173 635112
Oct 30th Dinner	Ristorante Rabaya Strada della Stazione 12, Barbaresco Tel: + 39 0173 635223 GPS: 44.720749, 8.082727 (pre-programmed) 7.30 dinner reservation confirmed

October 30th: Neive lunch, La Spinetta, Bruno Rocca, dinner at Rabaya'



October 30th : Directions to La Spinetta

How to find us...

From Asti:

From the freeway (A21/E70) take exit Asti Est. Follow sign direction Alba taking A33/E74 south. Take exit Castagnole Lanze.

Follow signs to Castagnole Lanze on Road Valle di Tanaro.

When you arrive in the centre of Castagnole turn right at the round about direction Neive. After only 150 feet turn half left direction Coazzolo/Annunziata. Follow road and cross railway tracks for half a mile then turn left again direction Annunziata.

Follow road up the hill for 1 mile. LA SPINETTA (two attached yellow buildings) will be on your left hand side. You will see a little parking area in front of the winery entrance.

Tel: 0141 877396 ask for Manuela if you have difficulties finding us.

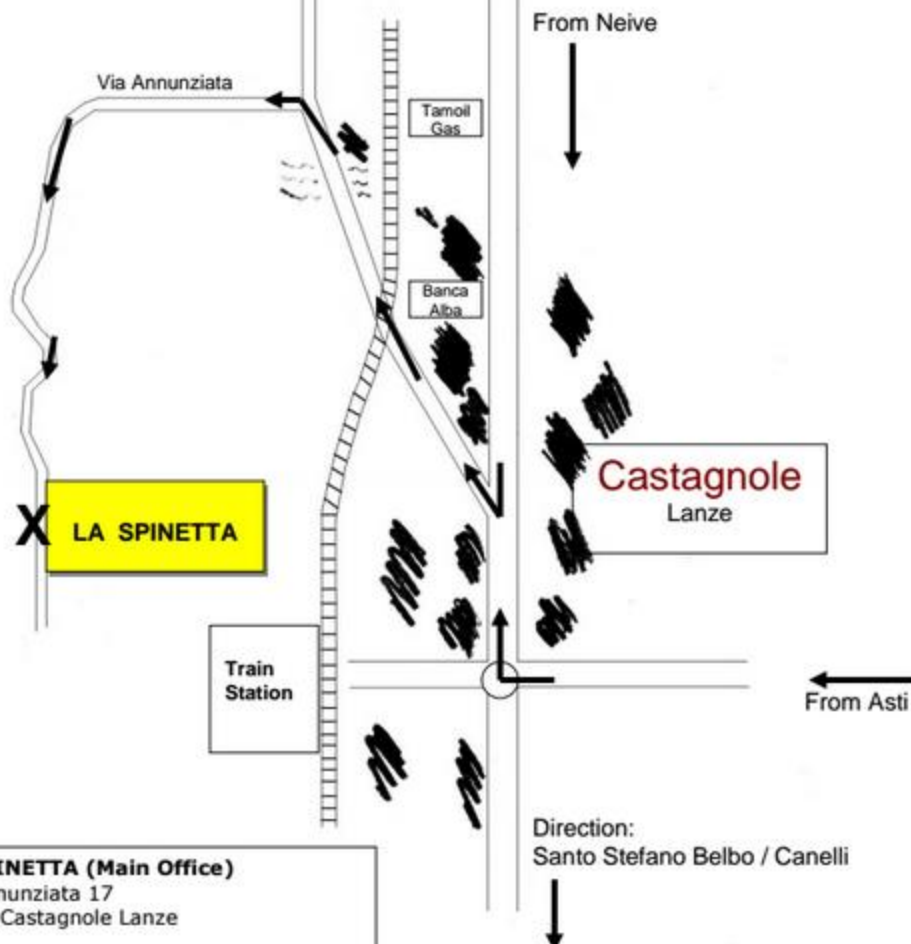
From Alba:

Take main road A33/E74 direction Asti. Exit Neive/Barbaresco.

Follow road (SP3) to Neive and through Neive continuing direction Castagnole Lanze (SP3).

In Castagnole after gas station and Banca d'Alba turn sharp right direction Coazzolo/Annunziata. Follow road and cross railway tracks for half a mile then turn left direction Annunziata.

Follow road up the hill for 1 mile. LA SPINETTA (big long beige building), will be on your left hand side. You will see a little parking area in front of the winery entrance.



LA SPINETTA (Main Office)

Via Annunziata 17
14054 Castagnole Lanze

Tel: +39 0141 877396
Fax: +39 0141 877566
E-mail: info@la-spinetta.com

Saturday October 31st

~9.15 am depart your B&B as it's about a 30 minute drive to Elio Altare. **10 am** Wine tour & tasting at Elio Altare. After the wine tour, it's a 5 minute drive to La Morra for lunch (see recommendation).

~2.30 pm Depart La Morra, it's about a 20 minute drive to the truffle shop.

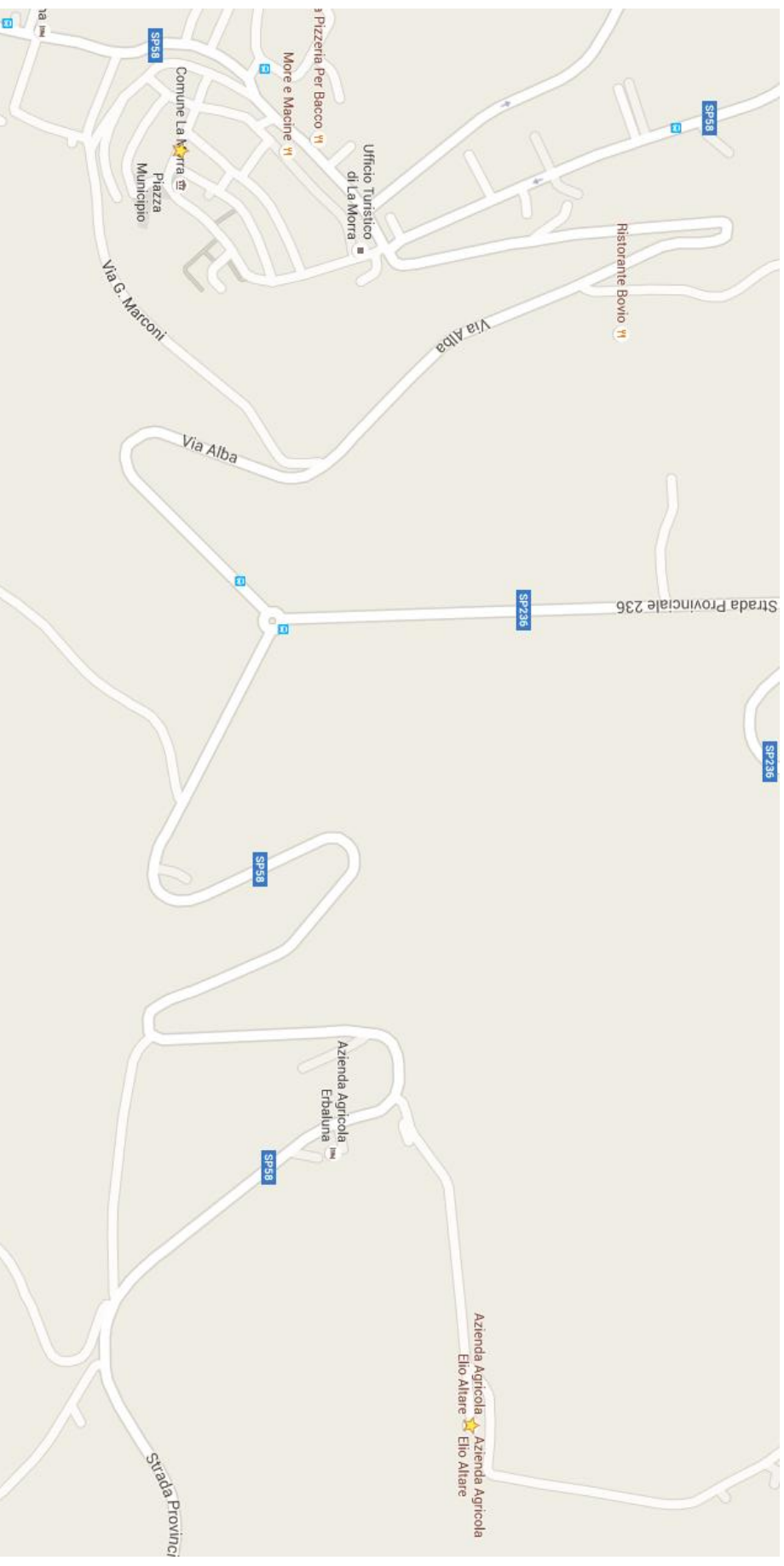
3 pm – 5 pm Truffle hunt. Your translator will meet you there at 3 pm. If you have time on the way back, stop at the Castle of Grinzane Cavour, which also has an Enoteca. Then head to Alba for the truffle show, on today until 8 pm.

8.30 pm you have a dinner reservation at Locanda Cortiletto in Alba.

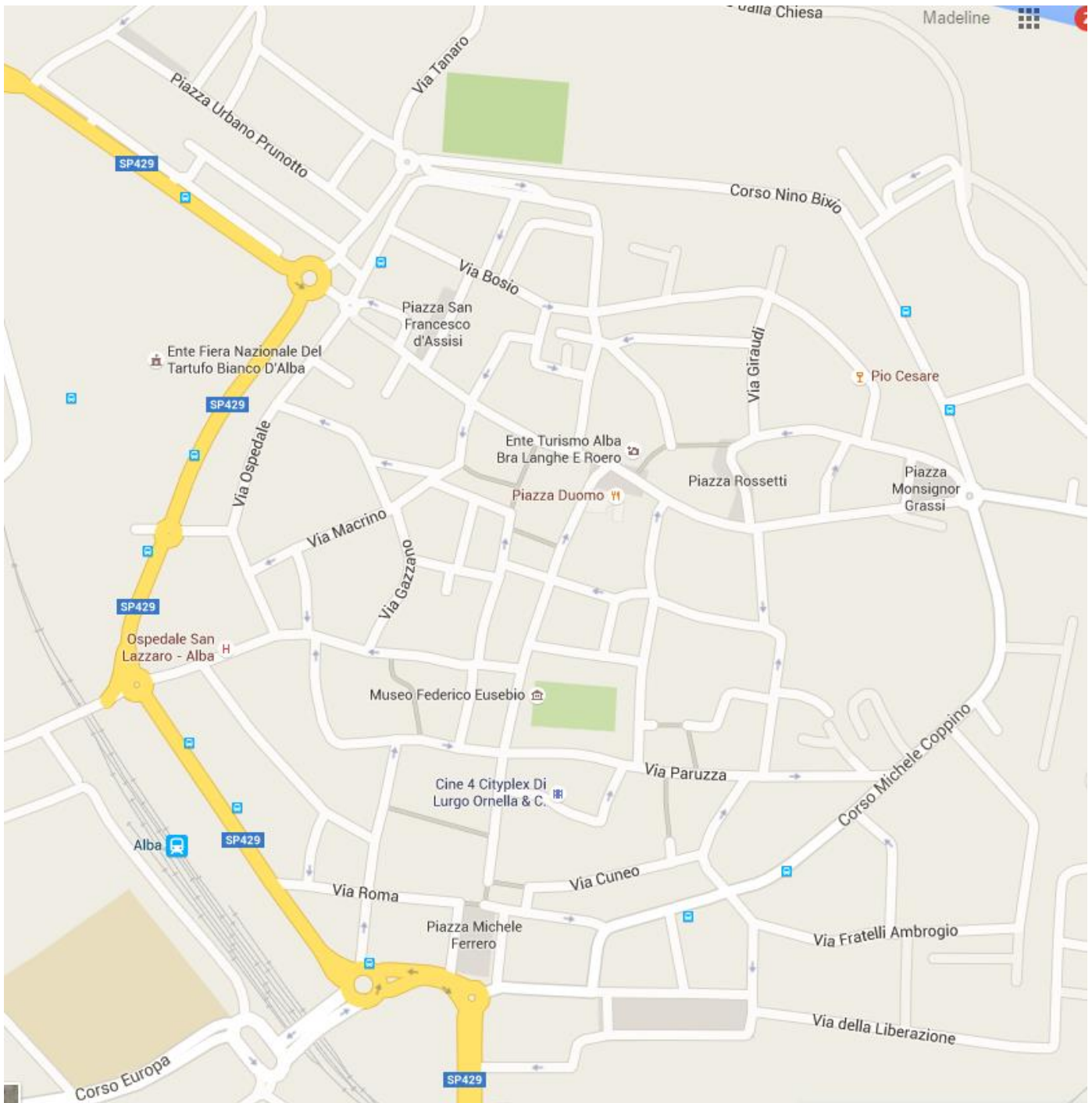
Elio Altare Wine Tasting	Azienda Agricola Elio Altare Frazione Annunziata Cascina Nuova, 51 12064 La Morra (CN) Tel: +39 0173 50835 ; GPS: N 44.639853, E 7.948739 (pre-programmed in your GPS)
La Morra lunch rec	Bar Nuova Italian di Cometta Silvana Via San Martino #3 , La Morra Tel: +39 392 005 4414 ; GPS N 44.637300, N 7.933019
Truffle Hunt	[REDACTED] [REDACTED] , Castiglione Falletto Tel: +39 [REDACTED] ; GPS: 44 [REDACTED] , [REDACTED] 6 50 EUR for the truffle hunt; please pay in cash at the time of service.
Castle	Grinzane Cavour Via Castello, 5, 12060 Grinzane Cavour CN Opening hours: 9:30-18:00 ; GPS: N 44.652946, E 7.994949 Tel +39 0173 262159
Torroneeria	Antica Torroneeria Piemontese, open until 6.30 pm today. Via Piana Gallo, 48, 12060 Grinzane Cavour CN Tel: +39 0173 239832 ; GPS: N 44.668648, E 7.987529
Alba parking	In front of the train station Corso Fratelli Bandiera 14, Alba GPS: N 44.697094, E 8.031723 (pre-programmed)
Oct 31st Dinner	Locanda Cortiletto Corso M. Coppino, 27, Alba Tel: +39 0173 366 005

October 31st : Elio Altare wine tasting, La Morra lunch

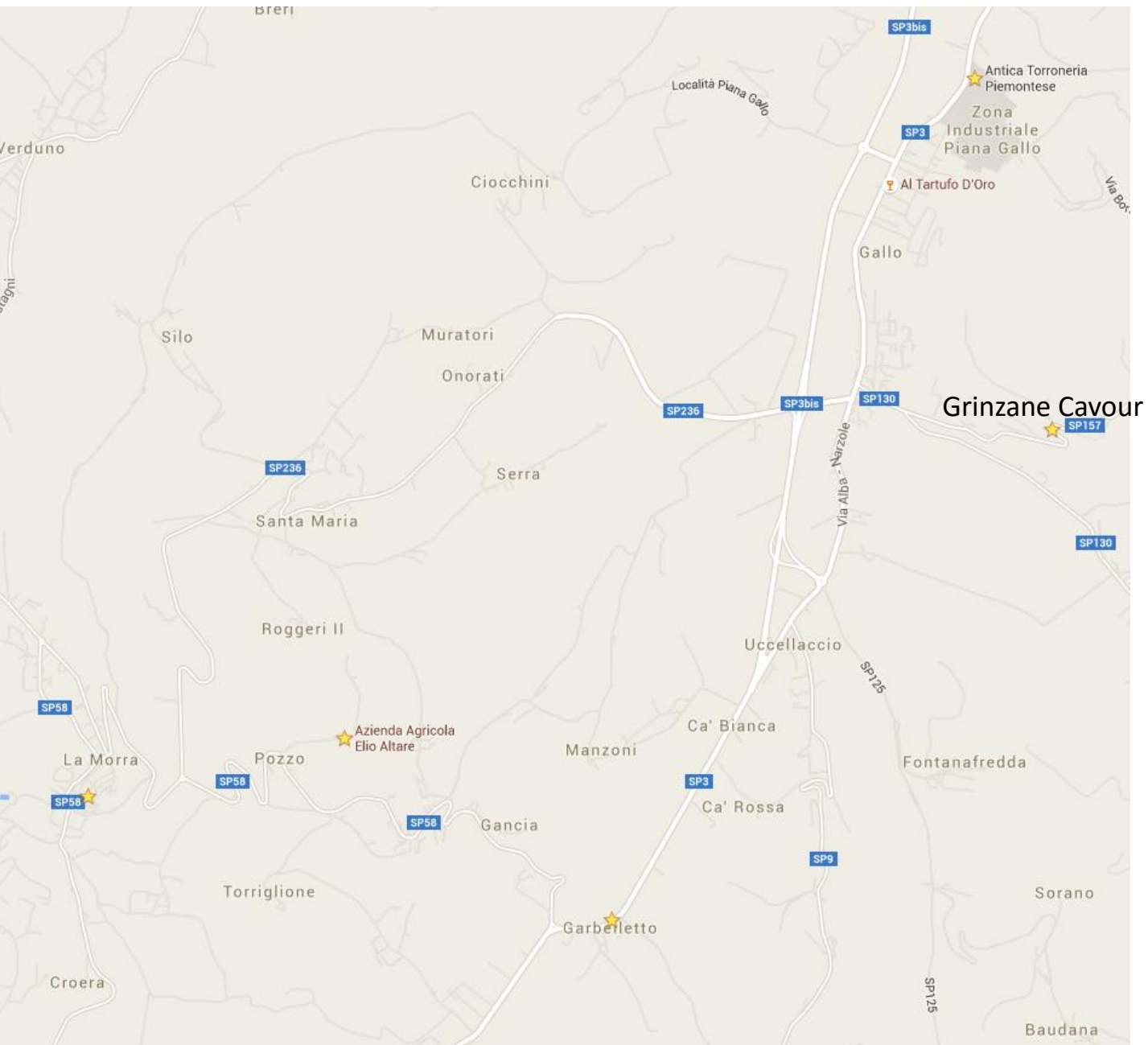
∞



Alba



Oct 31st: Truffle Hunt, Torroneria, Grinzane Cavour Castle



Sunday November 1st

~9.45 am Depart your B&B as it's about a 30 minute drive to the *Banca del Vino* in the town of Pollenzo.

10.30 am Tour at La Banca del Vino. See included confirmation.

After the tour, head to the town of Barolo, about a 25 minute drive, for lunch, to explore, and to visit the Corkscrew museum (closed 1-2 pm). Note: you could visit Barolo tomorrow instead.

2.45 pm Depart Barolo for the 30 minute drive to Socré. **3.30 pm** Tour at Socré confirmed, which is very close to your B&B.

7.45 pm Depart for dinner, a 30 minute drive. **8.30 pm** You have a dinner reservation at the famous Bovio restaurant, in the town of La Morra.

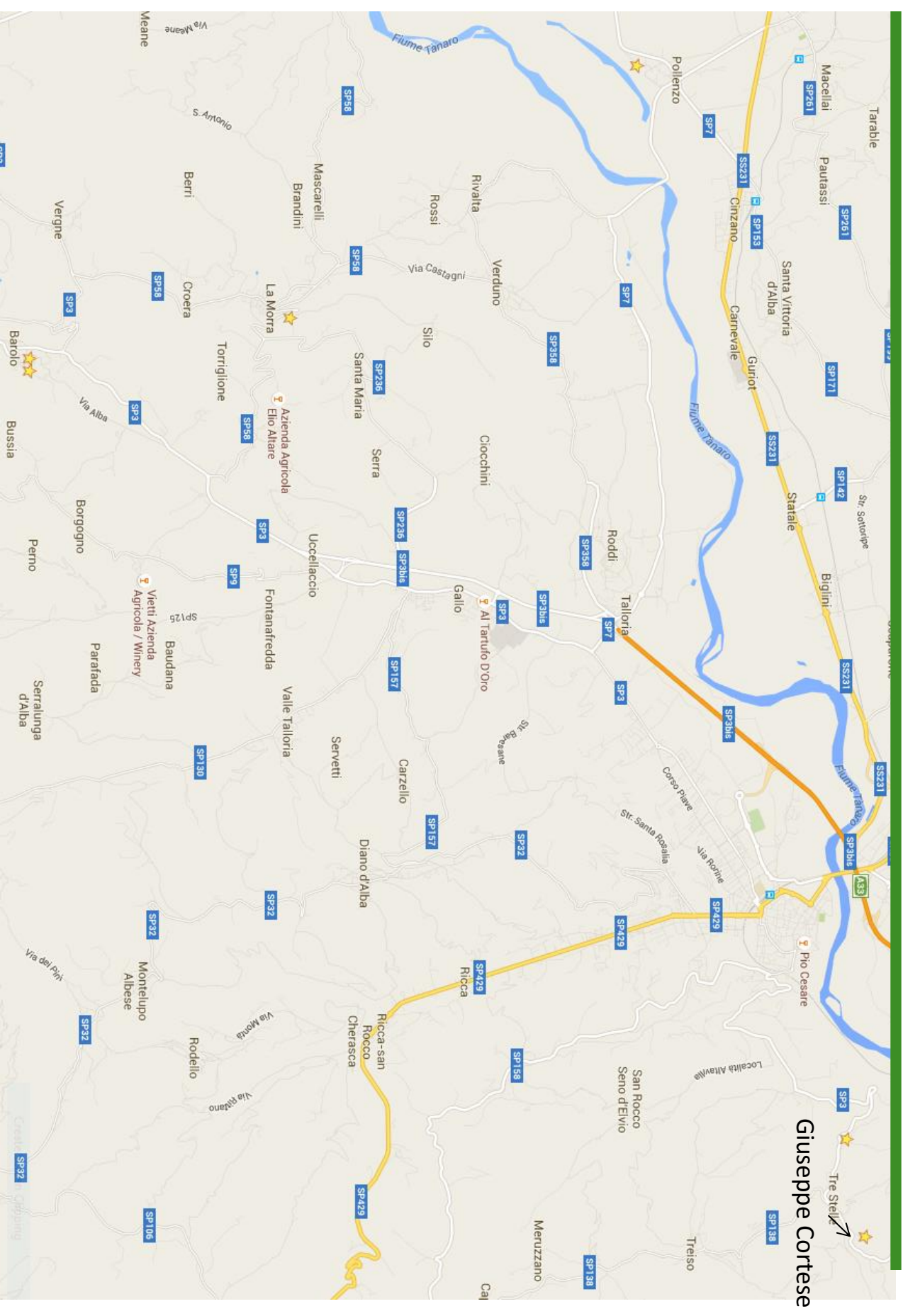
Banca del Vino Tour	La Banca del Vino Piazza Vittorio Emanuele II, 13, 12042 Pollenzo, Bra CN Telefono: +39 0172 458418 ; GPS: N 44.682065, E 7.893828 (pre-programmed) Opening hours: 10:30-13:00/15:30-19.30
Barolo lunch rec	La Vite Turchese Via Alba 5, Barolo Tel: +39 366 455 6744 This is a great wine bar – we have not made a reservation.
Barolo museum	Museo del Cavatappi (Corkscrew museum) Piazza Castello, 4 12060 BAROLO (CN) Tel: +39 0173 56 05 39 Opening hours 10:00–13.00 /14.00–18.30
Socré Wine Tour	Socré (Contact Marco Piacentino) Strada Riccardo Terzolo 7 Barbaresco CN GPS Coordinates N 44.706588, E 8.071193 (pre-programmed) Tel. +39 348 7121685
Nov 1st dinner	Bovio Ristorante Via Alba, 17, 12064 La Morra CN, Tel: + 39 0173.590303 GPS: N 44.641143, E 7.935317 (pre-programmed) 8.30 pm reservation confirmed

November 1st

Barolo Lunch & Corkscrew museum



November 1 st overview: Pollenzo, Barolo, La Morra



Nov 1st Wine Bank Tour & Tasting Confirmation

Info Banca del Vino <info@bancadelvino.it>

Sep 2



to me

Dear Madeline,
Thank you for your kind confirmation.
We see on 1st November.
Best Regards
Francesca

Francesca Rinaudi

Accoglienza Turistica

BANCA DEL VINO S.C.

Piazza Vittorio Emanuele, 13

12042 Pollenzo - Bra (CN)

+89 0172.458418 | +89 0172.458045

info@bancadelvino.it www.bancadelvino.it

www.agenziadipollenzo.com

<https://www.facebook.com/The.Wine.Bank>

Le informazioni trasmesse attraverso la presente e-mail ed i suoi allegati sono diretti esclusivamente al destinatario e devono ritenersi riservati con divieto di diffusione e di uso salva espressa autorizzazione; nel caso di utilizzo senza espressa autorizzazione, verrà effettuata denuncia al competente organo giudiziario. La diffusione e la comunicazione da parte di soggetto diverso dal destinatario è vietata dall'art.616 e ss. e dal d. l.vo n. 196/03. Se la presente e-mail ed i suoi allegati fossero stati ricevuti per errore da persona diversa dal destinatario siete pregati di distruggere tutto quanto ricevuto e di informare il mittente con lo stesso mezzo.

Monday November 2nd: Torino to Taormina

Check out of Giuseppe Cortese this morning and spend some time in the area before heading to the airport this afternoon. Stop at Racconigi Castle and/or the Castle of Grinzane Cavour if you haven't had time to see it yet. For Racconigi Castle look for street parking near the castle's entrance.

Return rental car at Torino airport: aim to arrive about 5 pm

6.45 pm Flight departs to Catania ; **8.35 pm** Arrive Catania

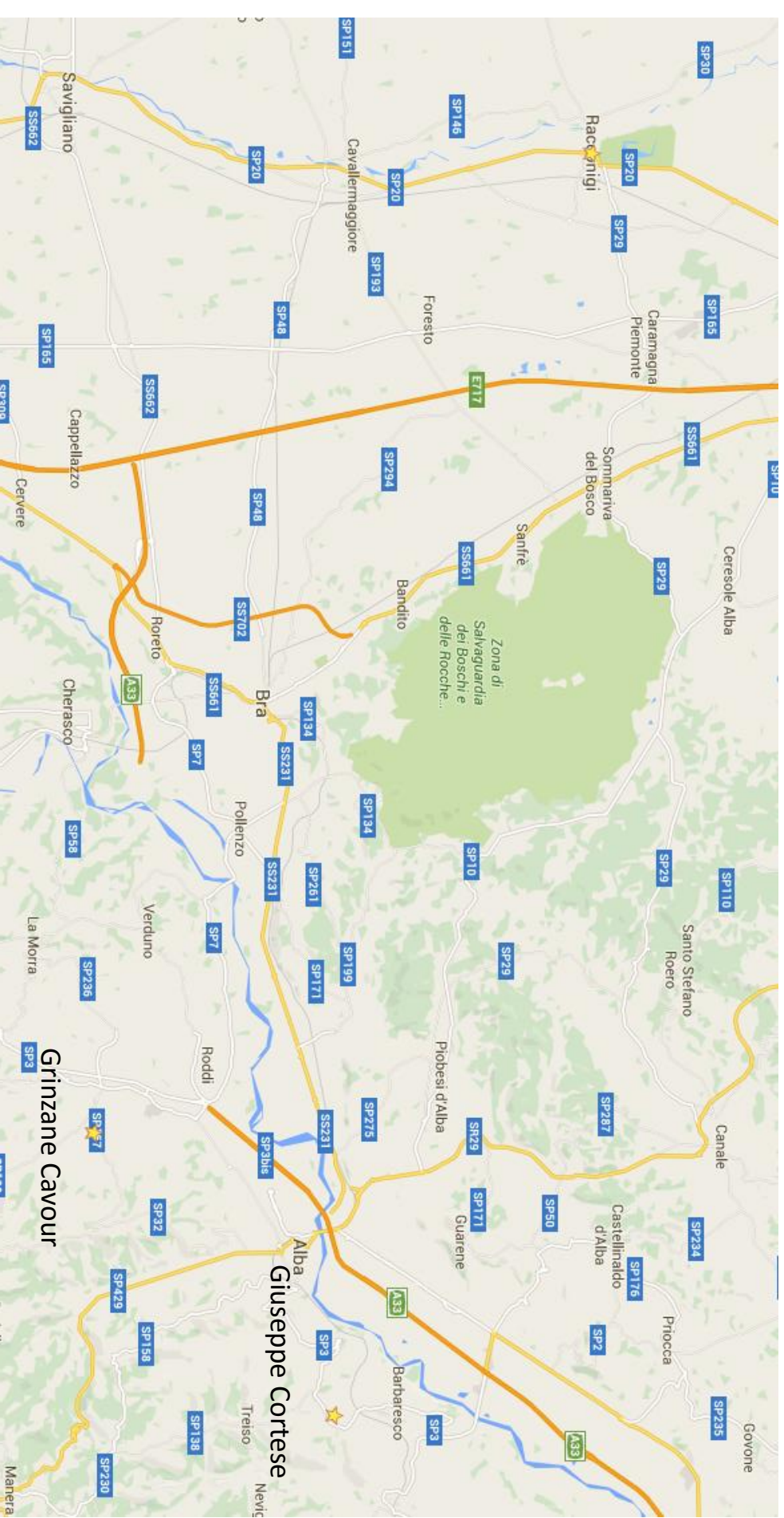
Driver will be waiting for you holding a sign with your name on it at the airport. Transfer time is 1 hour and you need to pay the driver in cash.

9.45 pm You have a reservation for dinner at Vineria Modi in Taormina.

Torino airport	International Caselle airport Strada Aeroporto 12, 10072 Caselle Torinese GPS: N 45.196528, E 7.647846
Racconigi Castle	Via Francesco Morosini, 3, 12035 Racconigi CN Opening Hours: 9:00-19:00 GPS Coordinates N 44.768116, E 7.675692; Tel. + 39 0172-84005 Allow about 2 hours for a visit
Taormina Driver	Roberto Cell: +39 [REDACTED] 100 EUR in cash to driver at the time of service. No deposit has been made.
Taormina Dinner	Vineria Modi Via Calapitrulli 13, 98039, Taormina Tel: +39 0942 23658 9.45 pm reservation confirmed

November 2nd : Racconigi Castle, Grinzane Cavour

19



Torino – Catania Flight

Confirmation numbers

You will need these codes for doing your check-in and for managing any enquiries related to your flight.

Departure

From Turin (TRN) to Catania (CTA), with **Blue Air**



Confirmed

Your booking

Travel Itinerary

	Date	Airport	Airline	Operated by
	Departure			
Departure	18:45 Mon., 2 Nov.	Turin (Italy) - Caselle (TRN)	Blue Air 0B 4101	Blue Air
Duration:	Arrival			
2 hours 00 minutes	20:45 Mon., 2 Nov.	Catania (Italy) - Fontanarossa (CTA)		Class - Economy

Passengers

Passengers	Type	Identity Document	Bags
	Adult		Departure: 1
	Adult		Departure: 1

Payment

Customer details	Price and payment method
We will send your ticket to the following e-mail address: madeline@italybeyondtheobvious.com Full Name:	The total cost of your reservation is : \$159.42 Terms & conditions about your purchase and privacy policy The details of the amounts charged to your card are shown below : - eDreams : \$159.42 This ticket has been converted from the airline's currency in order to display it in your local currency (\$).



Information of interest

Check-in Online

eDreams makes your flight check-in easy.

Get informed [here](#) to know how and when to check-in for your flight and to print your boarding pass. At the airport, you will only have to go to the boarding gate.

Service Options

Premium Service

You have chosen eDreams Premium Service – an excellent option offering top services:

- SMS with the booking confirmation
- SMS alert in the case of a Schedule change.
- A special email address (premium-service@edreams.net) and priority access phone number (+1 (844) 539 67 19 (Toll free)) free of charge to contact our specialized travel agents.
- Exclusive access to our mobile website where you will find all the information about your flights.

Changes

Blue Air

Changes and cancellations: [+44 1293 874 926](tel:+441293874926)

- eDreams has processed this booking directly on the website of the Low Cost airline.
- The Airline will charge your credit card for the amount of the ticket(s). eDreams will only charge your credit card the amount that corresponds to the service fee.
- The Airline doesn't allow any booking cancellations.
- It is possible to change the name, date, time and destination of your booking. To do so, please phone directly to BlueAir Customer Service [+44 1293 874 926](tel:+441293874926).
- Changes are subject to availability and can carry an extra cost.
- Moreover, when requesting changes, if the available fare is higher than the original, the difference between the original and new fare must be paid plus the charge for flight modifications. Changes to a lower fare do not imply a refund of the price difference.
- eDreams does not handle changes or cancellations for this type of booking. You need to contact the airline directly [+44 1293 874 926](tel:+441293874926).

Notes and Advice

Your travel documentation

- Passengers must have a national identification card or passport for domestic flights and a passport for international flights. Some airlines reserve the right to request the bank card used to pay for the ticket. We recommend arriving at the airport check-in desk at least two hours before your flight departs.
- **Note:** The administrative authorities will inform you of the formalities necessary to travel (passport, visa, and vaccines). It is your responsibility to comply with these formalities. You will not be entitled to any form of reimbursement if you are denied boarding by not presenting the documents required (passport, visa, and vaccines certificate).
- **Note:** eDreams reserves the right to refuse to issue tickets or to require additional documents under the terms of its own security policy.

Blue Air

Online check-in:

- Blue Air offers free online check-in service for all the flights with departure from Bucharest, Sibiu, Bacau, Barcelona, Nice, Larnaca, Malaga, Valencia, Paris Beauvais, Brussels, Rome, Milan (Bergamo).
- This service is completely free and passengers are supposed to print on paper their boarding pass and show it at the boarding gate.
- Starting August 1st, 2012, the online check-in is available with maximum 14 days before the flight date and up to 4 hours before take-off.
- Passengers aged less than 18 cannot perform online check-in unless they are accompanied by an adult acting as parental authority.
- Due to supplementary security requests, online check-in service is not available for the flights to/from Great Britain; in this case the airport check-in is free of charge.

Airport Check-in:

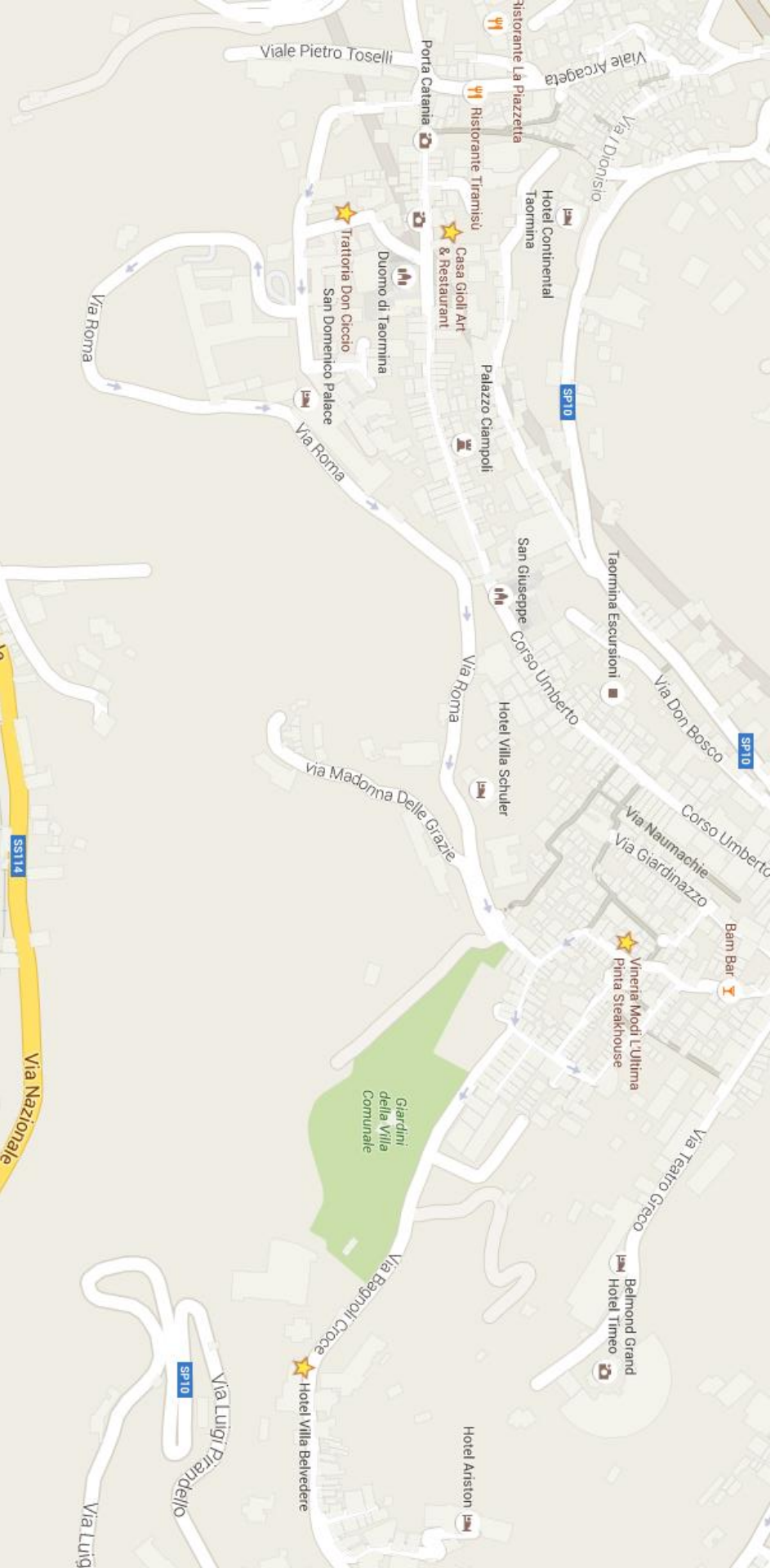
- There will be a fee of €10 for the check-in done at the airport, this fee applies only for the flights with departure from Bucharest, Sibiu, Bacau, Barcelona, Nice, Larnaca, Malaga, Valencia, Paris Beauvais, Brussels, Rome, Milan (Bergamo).

Notes

- Check-in desks close 60 minutes before flight departure. Please note that if that if this time limit is not respected, the airline will not allow you to check-in.

Taormina restaurants

19



Taormina

Tuesday November 3rd

9 am Your guide Chiara will meet you in the lobby of the Villa Belvedere for your walking tour of Taormina which will include the Greek Theatre.

Lunch in Taormina: we recommend the *arancini* at Da Cristina, right next to the Duomo. If the weather is nice, use the written route instructions to walk up to the town of Castelmola, about a 90 minute quite tough walk.

8 pm You have a reservation for dinner at Trattoria don Ciccio, a 15 minute walk from your hotel.

Wednesday November 4th

9.30 am – 6 pm Hike Mt. Etna with guide (and certified Level II Sommelier) Davide. He will pick you up at your hotel and take you up the volcano, then end the day with a wine tasting at a local vineyard and some snacks. Wear layers, shoes with ankle support, and bring hats.

8.30 pm You have a reservation for dinner at Casa GioLi, a short walk from your hotel.

Taormina Guide	Chiara [REDACTED] Cell: +39 [REDACTED] 30 euros deposit has been paid, 105 euros remaining to pay, in cash.
Taormina lunch rec	Da Cristina Piazza del Duomo, Via Strabone 2 Famous for their arancini.
Nov 3rd Dinner	Trattoria Don Ciccio Via Damiano Rosso, 19, 98039 Taormina ME Tel: +39 0942 628341 8 pm Reservation confirmed
Etna Guide	Davide [REDACTED] Cell: +3 [REDACTED] The tour is 340 euros for the day, or an additional 62 euros per person if you'd like to go beyond the 2100 m included in the tour. Includes full wine tasting w food.
Nov 4th Dinner	Casa GioLi Vico Giordano Bruno, 2, 98039, Taormina Tel: + 39 0942 683017 8.30 pm reservation confirmed

Receipt for deposit to Chiara, Taormina guide



You sent a payment of €30.00 EUR to

Aug 7, 2015 11:50:47 PDT
Receipt No: 325 [REDACTED]

Hello [REDACTED]

This charge will appear on your credit card statement as payment to PAYPAL [REDACTED]

Merchant information:

[REDACTED]
[REDACTED]ill.com

Instructions to merchant:

None provided

Shipping information

[REDACTED]
[REDACTED]
[REDACTED]
United States

Shipping method

Not specified

Description	Unit price	Qty	Amount
Purchase from [REDACTED]			

Total: €30.00 EUR

From amount: \$33.76 USD

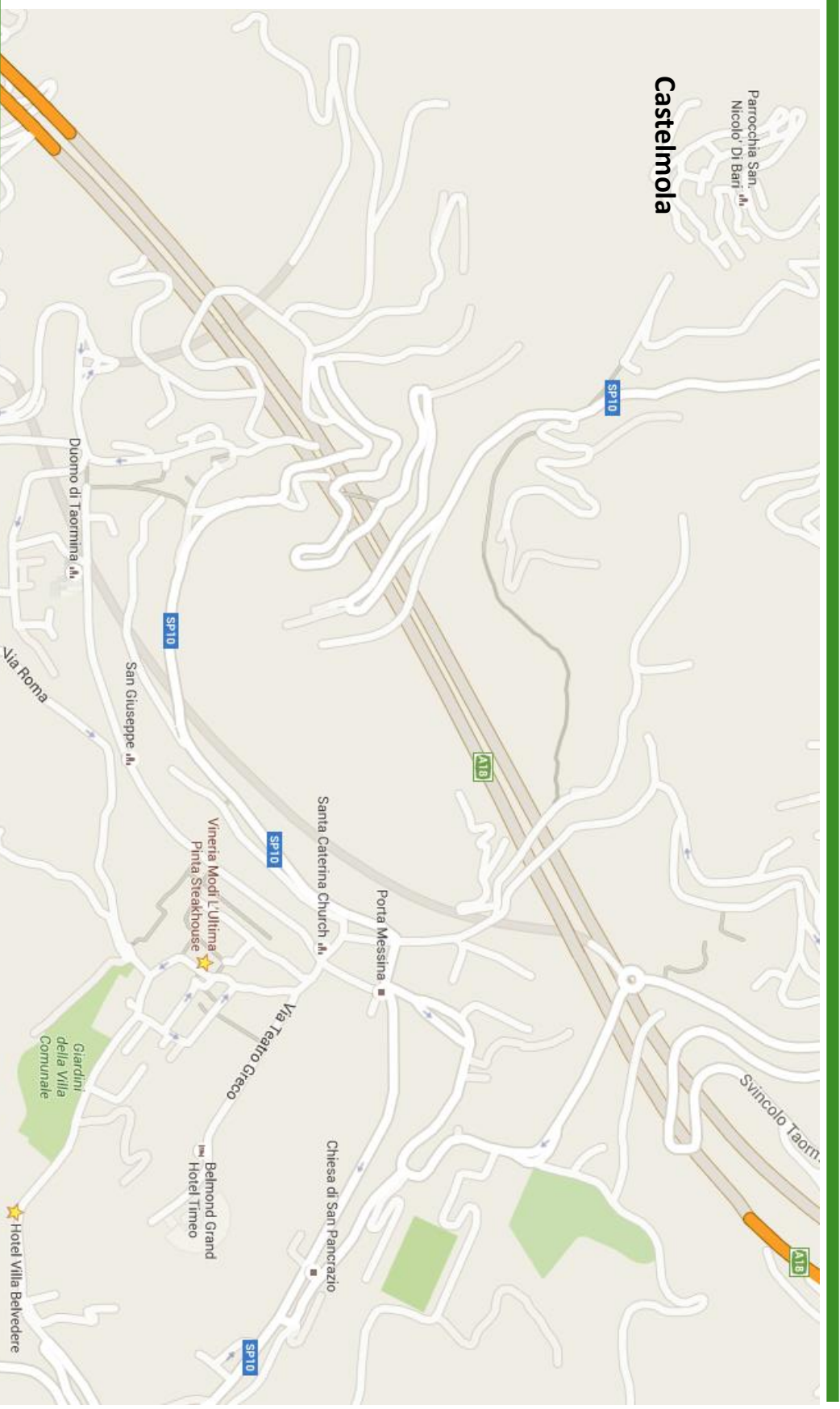
To amount: €30.00 EUR

Exchange rate: 1 USD = 0.888882 EUR

Receipt No: 325 [REDACTED]

Castelmola

22



Siracusa

Thursday November 5th

10 am This morning check out of your Taormina hotel and your driver Roberto will pick you up to bring you to Europcar in Catania. Pick up your rental car, and drive to Siracusa, about a 60 minute drive. The parking for the Grand Hotel Ortigia is opposite the hotel.

2 pm – 5 pm Meet your guide in the lobby of your hotel for a walking tour and food tour of the old town of Ortygia.

8 pm You have a reservation for dinner at Buongustaio, a short walk from your hotel.

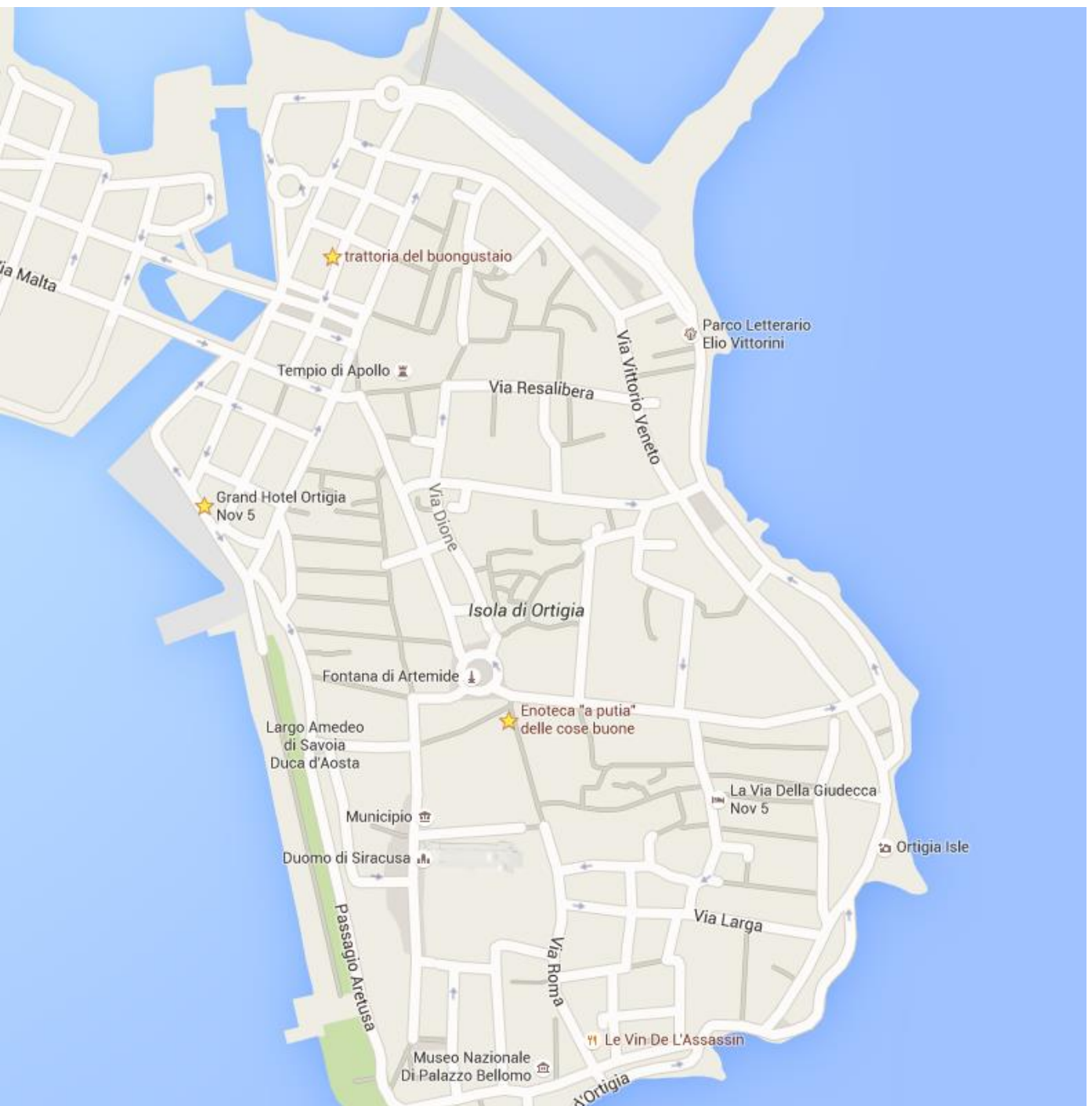
Friday November 6th

9 am – 1 pm Your guide will meet you at your hotel, and you'll visit Siracusa archaeological sites, including the archaeological museum. Note that guiding fees do not include transportation so the taxi ride will be separate.

8 pm You have a reservation for dinner at A Putia delle Cose Buone.

Driver	Roberto [REDACTED] Cell: + 39 [REDACTED] 100 EUR in cash to driver at the time of service. No deposit has been made.
Siracusa Guide	3 hour Ortigia food and city tour 150 euros; 4 hour Archaeological park & museum tour 150 euros. Fees do not include entrance fees, meals, or transfer between sites. Guiding services (only) have been pre-paid. Contact: [REDACTED] Cell: + 39 [REDACTED]
Nov 5th Dinner	Ristorante Buongustaio Via Trieste 11-13 Ortigia, 96100, Siracusa Tel: +39 0931 60197 8 pm reservation confirmed
Nov 6th Dinner	A Putia delle cose Buone Via Roma 8, Siracusa Tel: +39 339 888 8078

Siracusa Hotel and Restaurants



Saturday November 7th: Noto & Modica

Check out of your Siracusa hotel and head to Noto for lunch, about a 45 minute drive. Head to the parking recommendation in Noto city center, and make sure all your belongings are completely hidden inside the car so that your car appears to be empty to passersby.

After Noto, drive to Modica, 45 minutes away, and where you can find street parking quite easily, but look for it on your way in to town before you hit the main drag of the historical center.

~3.30 pm Depart Modica for Agrigento, so that you arrive at the agriturismo Mandranova before 6 pm.

7.30 pm You have a reservation for dinner at La Madia, a 15 minute drive away, and considered to be one of Sicily's best restaurants. Plan to be at the table for about 2.5 hours.

Noto Parking	Area di sosta Via Tommaso Fazello GPS: N 36.894736, E 15.068925 (pre-programmed)
Noto lunch rec	Sabbinirica Corso Vittorio Emanuele 93, Noto
Modica parking	Look for street parking near the hotel Principe D'Aragona. GPS: N 36.865263, E 14.758037
Bonajuto chocolate factory	Corso Umberto I, #159 Modica Tel: +39 0932 941225
Nov 7th Dinner	La Madia Corso Re Capriata F #22 Licata Tel: +39 0922 771443 GPS N 37.105790, E 13.934415 (pre-programmed)

DIRECTIONS TO MANDRANOVA

SS115, Km217-Stradella di Servizio

92020 Palma Di Montechiaro

Tel +39 393 9862169

+39 335 8281778

Email info@mandranova.com

Directions

From Catania Airport

Take the SS417 towards Caltagirone, then Gela and Licata. From Licata take the SS115 towards Agrigento. At the KM 216 marker (after Licata – about 14km) turn off right on the exit signposted for Campobello di Licata. As you come off the slip road take the first right turn (almost immediately after exiting). This road is signposted (white sign Azienda Agricola Mandranova); you will be in the "old" SS115 running parallel to the main road you've just exited. Continue for 1 km and you'll see the white walls and gate of the Mandranova on your left (signposted on the gate). Ring, come in and drive to the carpark and reception.

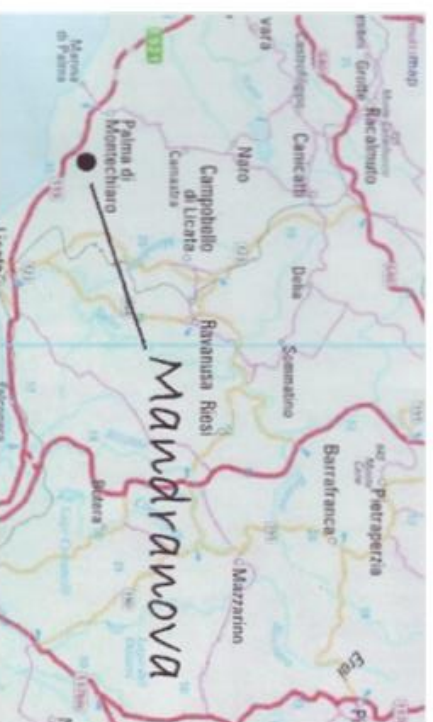
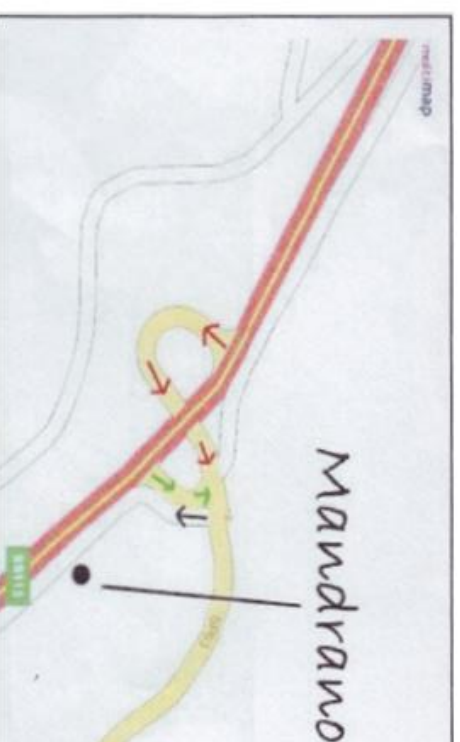
From Palermo Airport

Take the A29 (E90) motorway towards Castelvetrano, where you should exit onto the SS 115, heading east towards Menfi and Agrigento. Follow the SS115 past Agrigento and Palma di Montechiaro and at KM216 turn off right on the exit signposted for Campobello di Licata. After exiting the slip road take the second right turn almost immediately after exiting and follow the directions as above.

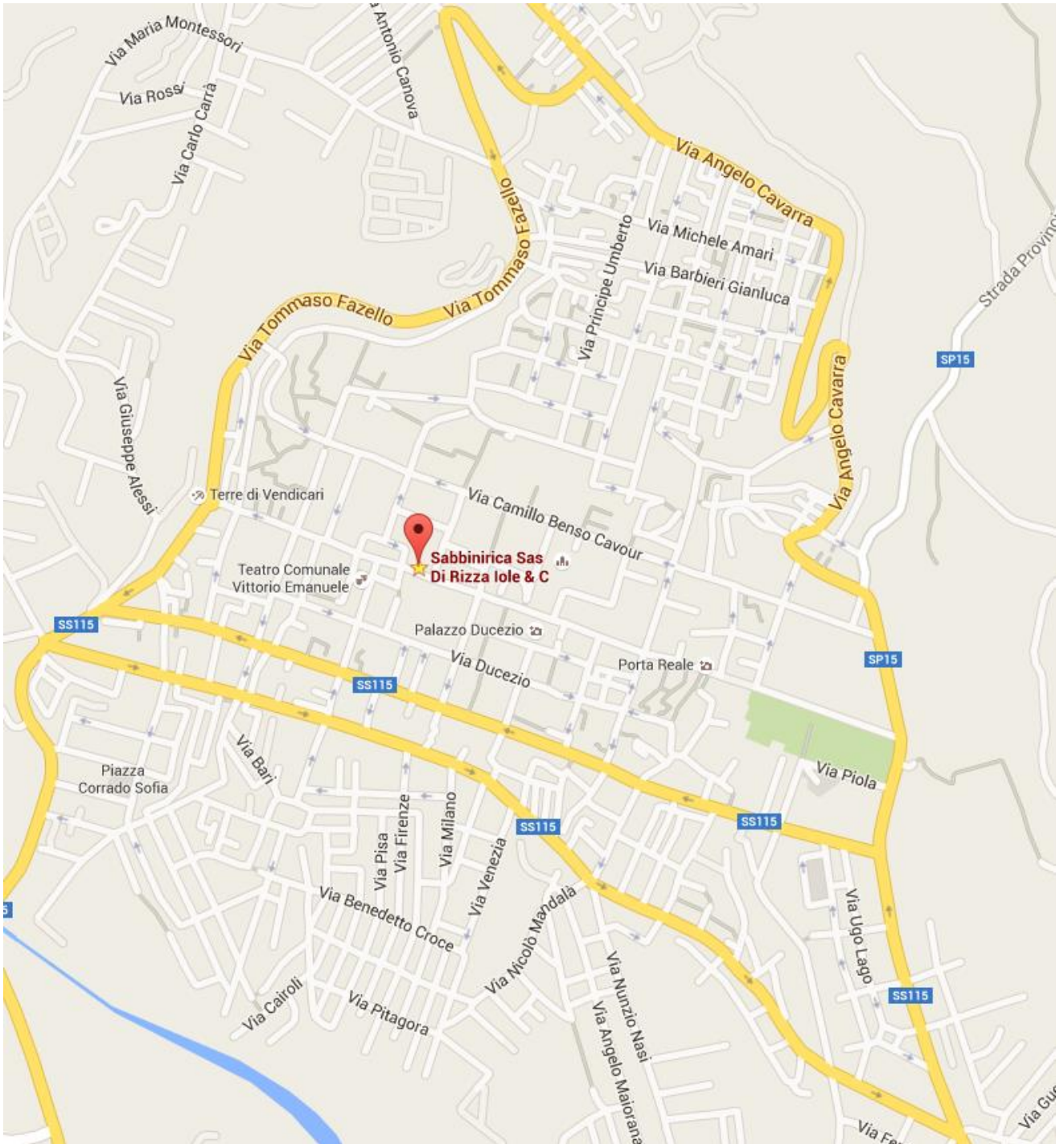
The very last kilometre of this journey is the most difficult because of the lack of signage. If after exiting the SS 115 you cannot find your way to the Mandranova, then call your hosts on the numbers above and they will guide you home.

**CHECK IN UNTIL 7PM (6PM
FROM 1ST OCT TO 31ST MARCH)**

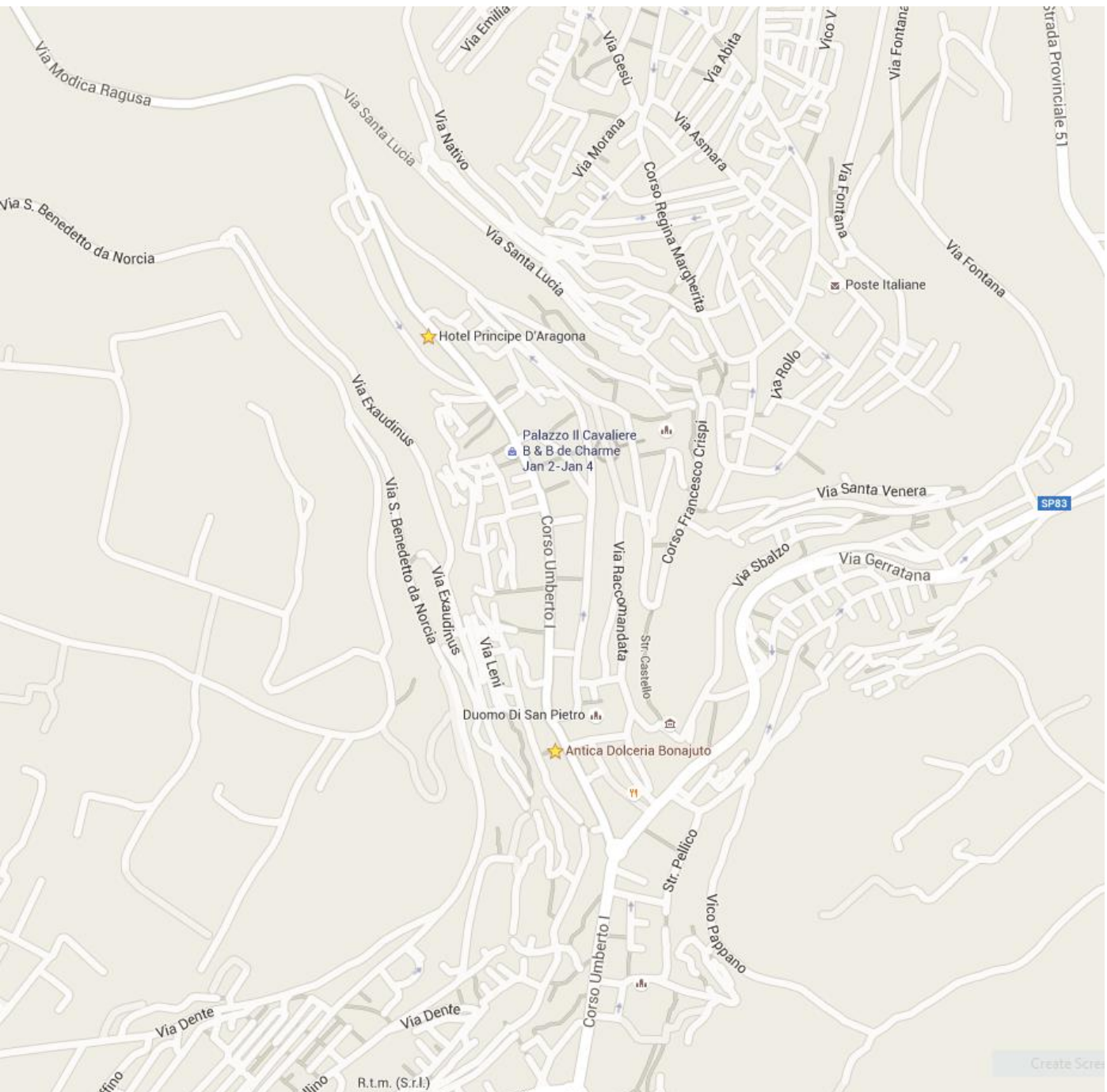
N 37° 9' 56.63"
E 13° 48' 24.95"



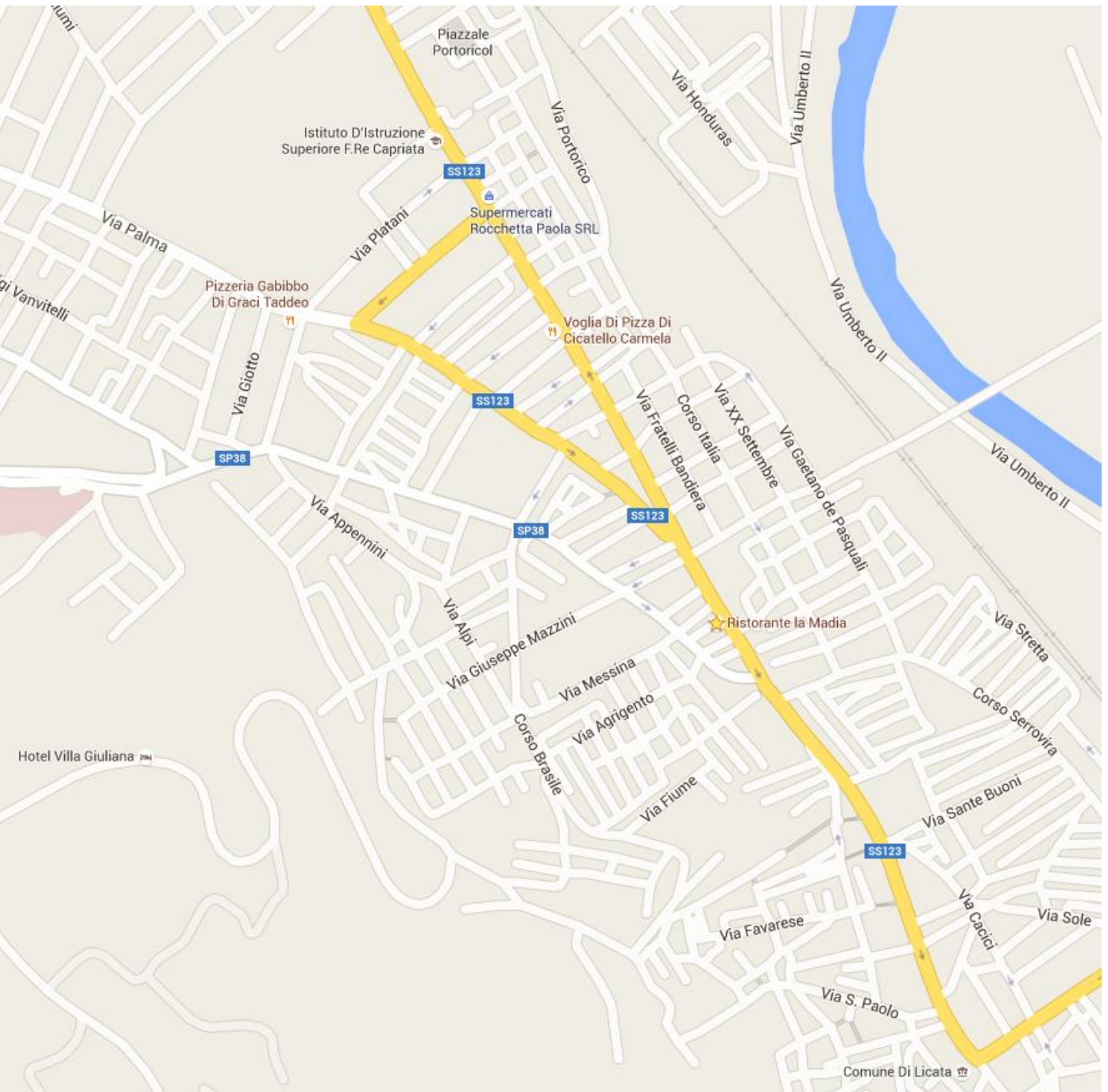
Noto



Modica



Ristorante La Madia, Licata



Sunday November 8th: Catania to Rome

~**8.15 am** recommended departure time as it's a 25-30 minute drive to the meeting point.

9 – 11 am Morning Valley of the Temples tour confirmed with local guide Michele.

Meeting point: *Let's meet at the entrance of the parking of Temple of Giunone , Via Panoramica Valle dei Templi. When You get to the big roundabout below the temples at the end of road 115 past the traffic lights follow the sign Agrigento and not Valle dei Templi. After about 1 mile on the left there is a van selling souvenirs, CAR park and ticket Office.*

~ **Noon** Drive to Catania airport, a 2 hour drive.

4 pm Flight to Rome, arriving 5.30 pm.

Your driver Daniele will meet you at Rome's Fiumicino airport, holding a sign with your name on it, and will bring you to the Hotel Raphael.

Ask the hotel to book you a taxi to dinner. If it's a nice evening, you can walk back. [Note: if the weather is not good, make sure to insist that the taxi drops you off right in front of the restaurant, not a block away, which is what the taxi will try to get away with unless you insist.]

8.30 pm You have a reservation for dinner in Rome at Glass Hostaria, which has a Michelin star and is considered to be one of Rome's best restaurants.

Agrigento Guide	Contact: Michele [REDACTED] Cell: +39. [REDACTED] Fees: 150 euros payable in cash at the time of service. Meeting point GPS: 37.289637, 13.599993 (pre-programmed)
Catania airport	Via Fontanarossa, Catania GPS: N 37.467398, E 15.065807
Rome driver	Daniele [REDACTED] Cell: +39 [REDACTED] Fees: 60 EUR, payable in cash to the driver at the time of service.
Rome dinner	Glass Hostaria 58 Vicolo del Cinque, 00153 Roma Tel: +39 06 58335903 8.30 pm reservation confirmed.

Catania to Rome Flight



Reservation:

U
STATUS: CONFIRMED

Thank you for booking with Ryanair

✈ To Rome (Fiumicino) : **FR4857**

DEPART: Catania (Fontanarossa) (CTA)
DATE: Sun 08 Nov 2015
TIME: 16:10

ARRIVAL: Rome (Fiumicino) (FCO)
DATE: Sun 08 Nov 2015
TIME: 17:30

PASSENGER(S):

• [REDACTED] FLIGHT NO: FR4857

[No travel insurance?](#)
[Maybe you should add](#)

• Mr [REDACTED] FLIGHT NO: FR4857

[No travel insurance?](#)
[Maybe you should add](#)

RECEIPT:

Total paid

53.95 EUR

via Visa [REDACTED]

Total paid in card holders currency

62.60 USD

FX rate 1.16033 USD



Hotel Raphaël - Relais & Châteaux

Object:
Double room

Your reservation for: 1 Deluxe

Arrival: November 8th 2015 * 4

Nights *

Guest: M. [REDACTED]

Reservation n° **977781**

Further to your kind request, we are happy to acknowledge your interest in Hotel Raphaël - Relais & Châteaux and we would like to thank you so much for your preference.

We are glad to confirm your reservation for:

- 1 Deluxe double room (non smoking, with "king-sized" bed) at the *4 nights* rate of **303,60 €** per night / per room.
- Buffet Breakfast: **28,00 €** per person, per day, **included**.
- City tax: **7,00 €** per person, per day (to be paid in cash directly in hotel, for a maximum of 10 nights).
- Our check-in time is after 3 p.m. while our check- out time is by 12 noon
- Payment directly at the hotel, upon departure.

Your booking may be cancelled by fax or e-mail **48 hours** prior to the arrival with no charge. In case of a late cancellation or your failure to appear for the booking, we will charge your credit card with the cost of one night's accommodation.

In case of cancellation, the booking office accepts only written cancellation, so we kindly ask you to inform our booking office in writing by e-mail or fax. After your communication, the booking office will send you the confirmation of the cancelled reservation with the cancellation number.

Please note that Hotel Raphaël - Relais & Châteaux reserves the right to pre-authorize your credit card prior to the arrival: for the amount of the first night (for stays of 1-4 nights) or for the entire amount (for stays of 5 or more nights).

We would like to inform you that we are currently working on improving our WiFi connection, therefore, unfortunately, this service is unavailable. However, our HDSL connection is always at your disposal.

With our best Regards,

Valeria



Reservations
Hotel Raphaël - Relais & Châteaux
Largo Febo 2 - Piazza Navona
00186 Roma Italia
Phone +39 06 682831
Fax +39 06 68 78 993
reservations@raphaellhotel.it
www.raphaelhotel.com

November 9th Vespa Tour confirmation

PRIVATE GUIDED TOUR of Secret Rome by Vespa Vintage with driver

Date: **Nov 9th**
 Tour duration: **4 hrs**
 Departure at: **9.30am**
 Pax: **2**

Guide: **Private in English (Mr. Valerio Caffio)**
 Itinerary: **Secret Rome**

Price: € 300,00-270,00 - All Inclusive - Italybeyondtheobvious Special Rate

Rate Includes:

Taxes

Private guide in English;

Vespa Rental with drivers ;

Helmets

Coffee/Gelato Break

Insurance Interassistance 24hrs

TERMS AND CONDITIONS

Tour by Vespa runs in the passenger modality.

You'll be driven by (local) expert drivers.

Vespa Vintage can't carry passengers with a weight exceeding the 243 lbs;

Tour includes stops when client get off vehicle to enjoy guides commentary;

Tour includes coffee/gelato break;

Dearoma Tours & Travel acts as agent for transport companies, hotels and other contractors and shall not be held liable for any injury, death, damage, loss, delay or irregularity that may occur.

Dearoma Tours & Travel will not except any responsibility or liability for any cause such as accidents, injury, death, dg age, loss or theft that may occur during the trip.

We strongly recommend that the traveler buys a travel insurance before he or she leaves their home country. It should provide cover against theft, personal accident, personal liability, medical expenses, repatriation and cancellation of tickets.

Dearoma Tours & Travel carries minimal insurance to cope with minor medical emergencies that may occur during the tour. This insurance is not intended to replace comprehensive travel insurance.

Dearoma Tours & Travel reserves the right to decline to retain any person as a member of any party at any time if we feel that person mentally or physically incapable of continuing or that person hinders the operation of the tour. Under these circumstances refunds will not be given. Clients agree to accept the authority of the Tour Guide or Group Leader. As a trip member the client is expected to exhibit considerate behavior toward other trip participants and respect their habits and act in a manner befitting the customs of the culture of the host country.

Dearoma Tours & Travel. will not accept responsibility or liability for any traveler who contravenes any law or regulation of Italy and any country visited.

Participation in our tour programs implies the client's agreement to the above

PAYMENT

The full amount of the tour has to be paid on the day of the Tour by Credit Card or cash;

Rome

Monday November 9th



9.30 am – 1.30 pm Roma Segreta vespa tour with Dearoma owner Valerio Caffio. Valerio will arrive at your hotel with one additional driver.

7.30 pm You have a reservation for dinner in Rome at Roscioli, a 20 minute walk from your hotel. Roscioli is known for its food and wine list - but not for its service, as we discussed. In particular, it's famous for *pasta all'amatriciana* and *pasta alla carbonara*, and for the *burrata* appetizer.

Tuesday November 10th

9.30 – 11 am Scavi Tour. Meet at the Scavi tour office at least 10 minutes prior to tour start time and bring ID. After the tour, head to Sorpasso for lunch (see map). Your guide will meet you at Sorpasso for your **afternoon tour from about 1 pm – 4 pm**.

7.30 pm You have a reservation at Armando Al Pantheon, about a 10 minute walk from your hotel.

Nov 9th Vespa Tour	Valerio Caffio, Owner, Roma Segreta vespa tour T.+39 (0)645476349 C.+39 3406448108 No deposit has been made, please pay the guide 270 euros in cash.
Nov 9th Dinner	Roscioli via dei Giubbonari 21-22, 00186 Roma Tel: +39 06 687 5287 ; 7.30 pm Reservation confirmed.
Nov 10th Lunch	Il Sorpasso Via Properzio 31, 00193 Roma Tel: + 39 06 89024554 No need for a reservation.
Rome guide	 Cell: +39  Half day fees (Nov 10th) are 200 euros; Full day (Nov 11th) fees are 400 euros, not including entry fees, transportation and lunch. No deposit has been made, please pay cash at the time of the tour.
Nov 10th Dinner	Armando al Pantheon Salita de' Crescenzi, 31, 00186 Roma Tel: +39 06 68803034 7.30 pm reservation confirmed. Please call if you are more than 15 mins late.

November 10th, Scavi Tour confirmation

CONFIRMATION of the VISIT of the Necropolis under the Basilica of St. Peter.

The visit takes place beneath the Vatican basilica at the tomb of the Apostle Peter; the itinerary of the visit, besides offering cultural and historical information, is a pilgrimage to one of the holiest sites in Christendom. The rules written under **NOTICES** must be respected, even if they are different from other places in the Vatican.

DAY OF THE VISIT

Protocol / Reference No. 68066 Guest [REDACTED]

Visit **Tuesday, November 10, 2015**

Receipt No. 31234

hour 09:30 - Visitors / Visitors No. 2 - Language: English

TOTAL No. 2 price tickets: € 26,00

TOTAL No. 2 tickets € 26,00

Please print this Reminder, the visitors will have to bring it with them since it permits access to the Vatican the Excavations Office and to their visit.

For any questions concerning the confirmation of the visit, please contact the Excavations Office.

NOTICES

Visitors must be **15 years old**, without any exception.

Each group must be composed of about 12 participants, according to their language.

The visit, which lasts about an hour and a half, is conducted by one of our specialized guides.

IMPORTANT:

1)-For the respect due to the original tomb of the Apostle Peter, **the clothing must be suitable to the holy place: for men only long TROUSERS, for women pants or skirts below the knee, covered shoulders for everyone.**

2)-For the entire archaeological site and sacred area, **it is forbidden to bring any bulky object** (suitcases, backpacks, large bags, cameras...), **even if it has passed the police check.**

3)-The Excavations Office is reachable only by Bernini's colonnade (on the left facing the Basilica), entrance on Via Paolo VI, where one passes to the police checkpoint and then heads to the Swiss Guards.

4)-One must arrive in the office, **at least 5 minutes before the time of the scheduled visit.**

5)-Remember to bring a valid document for possible inspection by the Vatican authorities.

The visitor who arrives late or does not respect the above notices will not be allowed to visit.

Scavi Tour confirmation of payment

Conferma Pagamento

Egregio [REDACTED] Il pagamento è stato effettuato correttamente.

Nome: [REDACTED]
 Cognome: [REDACTED]
 Email: [REDACTED]
 Riferimento Ordine: FSP1437032307831
 Importo: 26.00 EUR

Il giorno della visita

- **IMPORTANTE.** Per il rispetto dovuto alla tomba originaria dell'Apostolo Pietro, l'abbigliamento deve essere idoneo al sacro luogo: per gli uomini pantaloni lunghi; per le donne gonne sotto il ginocchio o pantaloni. Spalle coperte per tutti. - **IMPORTANTE.** A tutela della zona archeologica e del luogo sacro, anche se passa il controllo di polizia, E' VIETATO PORTARE qualsiasi OGGETTO INGOMBRANTE (valigie, zaini, borse grandi, apparecchi fotografici...).

- L'Ufficio Scavi e' raggiungibile ESCLUSIVAMENTE dal colonnato berniniano (colonnato di sinistra), ingresso di Via Paolo VI: PASSARE IL CONTROLLO DI POLIZIA e dirigersi verso le Guardie Svizzere.

- E' necessario giungere in ufficio, almeno **10 minuti** prima dell'orario previsto per la visita. Ricordarsi di portare un documento valido, per eventuali controlli.

- **NON SARA' CONSENTITO DI VISITARE LA NECROPOLI** al visitatore che arriva in ritardo o non rispetti i precedenti Avvisi.

Cordiali Saluti
 Scavi Basilica di San Pietro - Visit Tours

Payment Confirmation

Dear [REDACTED] order has been processed.

Name: [REDACTED]
 Surname: [REDACTED]
 Email: [REDACTED]
 Order ID: FSP1437032307831
 Amount: 26.00 EUR

On the day of your visit

- **VERY IMPORTANT.** Since the visitors will see the tomb of St. Peter during the course of the tour, they must be dressed in a manner appropriate to a sacred place. **Shoulders of both men and women must be covered. Women must skirts or dresses beneath their knees or else trousers. Men must wear trousers.**

- **VERY IMPORTANT.** The visitors are reminded that they are not allowed to bring bulky objects into the excavations (suitcases, backpacks, photo...), even if the visitor is passed by the security. Large bags and backpacks must be deposited there prior to coming to the Excavations Office.

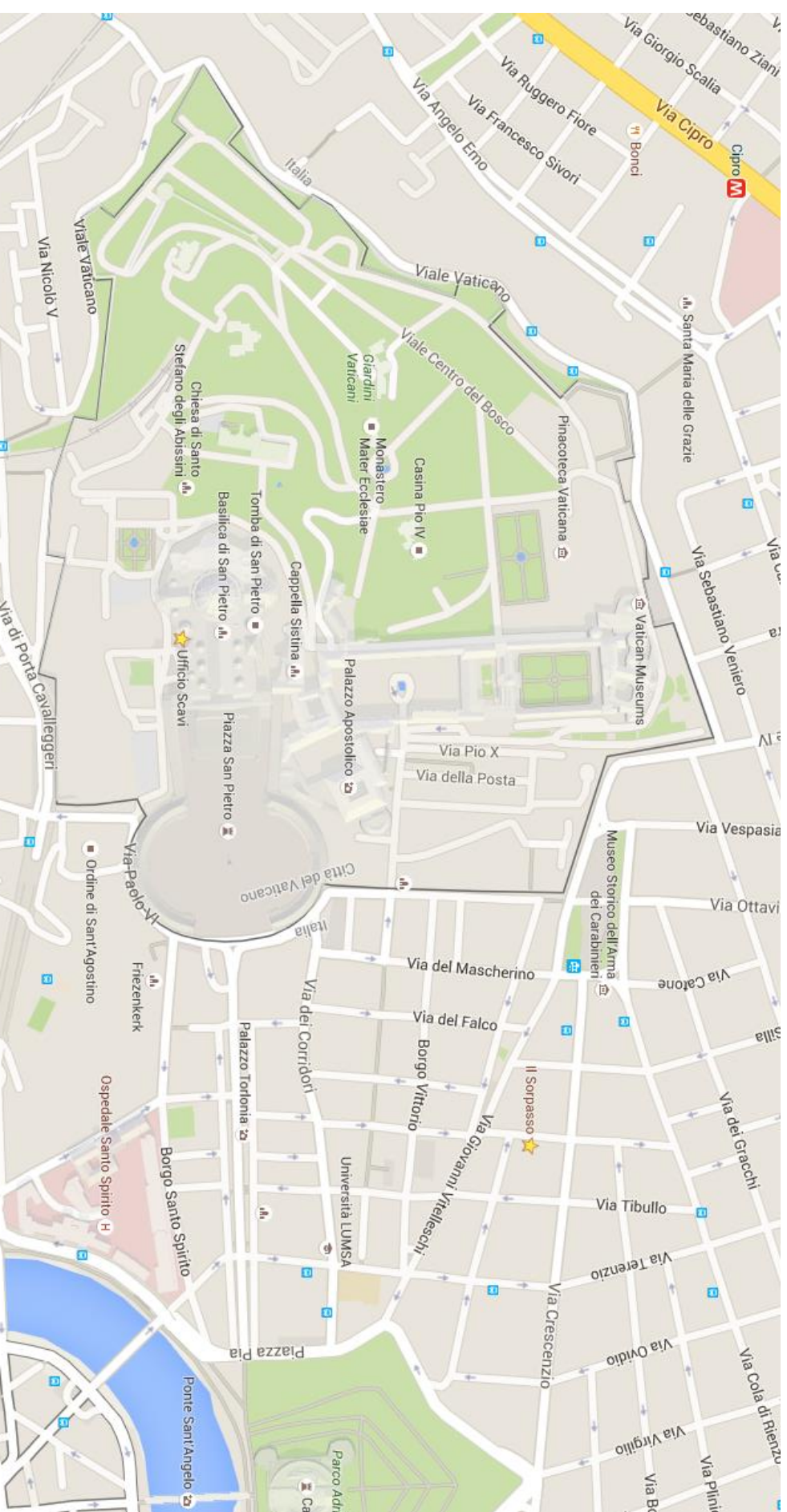
- The Excavations Office is reached **ONLY** through the Holy Office Gate (through Colonnade to the left, at the end of Via Paolo VI): the visitors must first **PASS TO THE Police Security Check Point** and then ask the Swiss Guard for the Excavations Office. - It is necessary to be in the office, **10 minutes** before the time of the visit. Please bring with you a valid identification, for security reasons.

- A visitor who would arrive late or with a large bag or without dressed in a manner appropriate would **not be allowed to join the visit.**

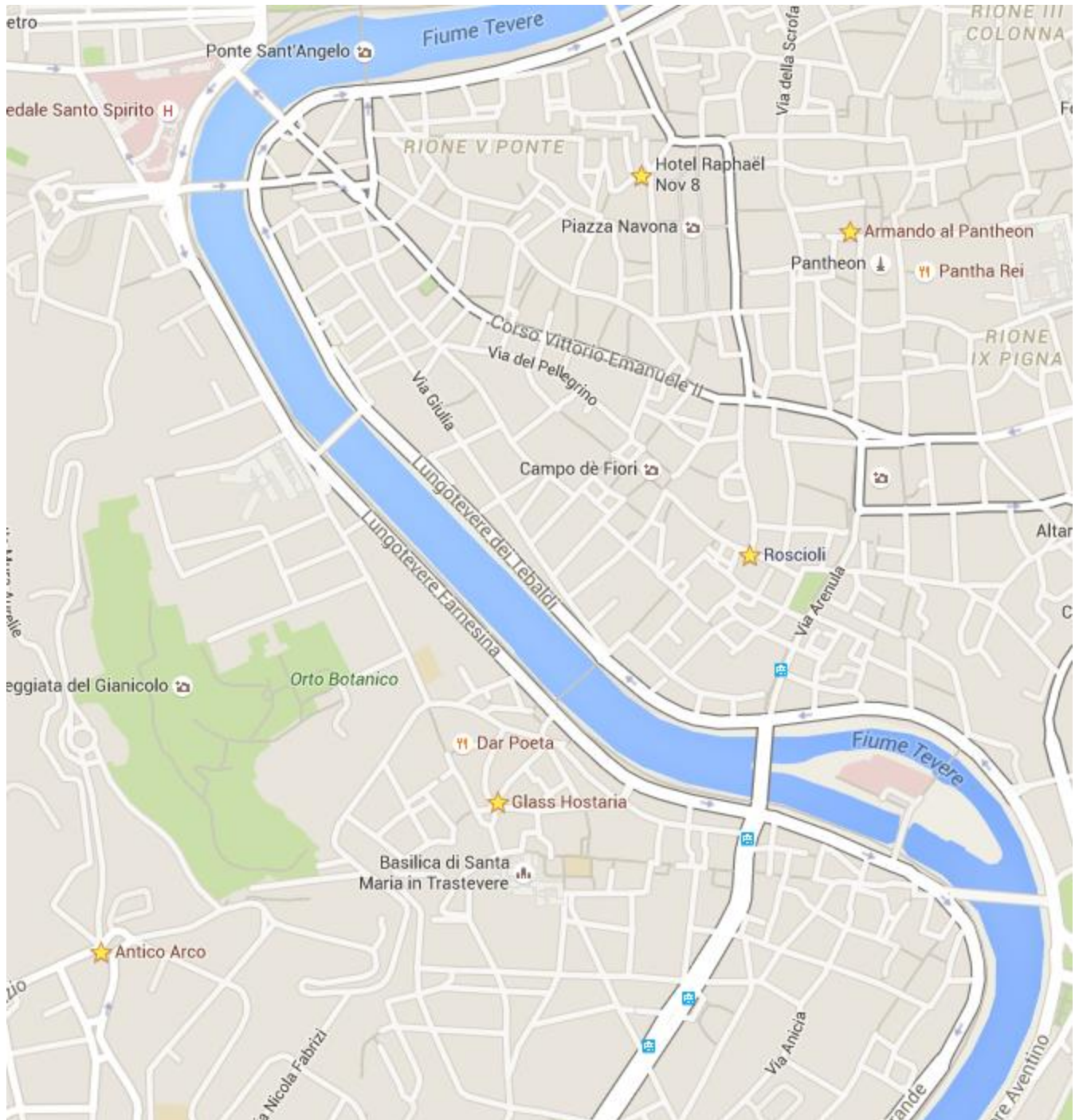
Best Regards
 Scavi Basilica di San Pietro - Visit Tours

November 10th : Scavi Tour and Lunch

37



Rome: Hotel and Restaurants



Wednesday November 11th

9.30 am Your guide will meet you at your hotel and you'll head out for the day.

Sights (today and yesterday) include the Vatican museums, in depth, St Peter's Basilica, the Basilica of San Clemente, Castel Sant'Angelo, and maybe the Villa Farnese and Trastevere if time allows – your guide will discuss with you when you meet.

Taxi fares are not included in the guiding fees.

7.30 pm You have a reservation for dinner in Rome at Antico Arco, a foodie destination. After dinner if it's nice, walk down the hill past the lit up fountain, to the Trastevere neighborhood.

Dinner	Antico Arco Piazzale Aurelio 7 Gianicolo, 00152 Roma Tel: +39 06 581 5274 7.30 pm Reservation confirmed
Driver	Daniele [REDACTED] Cell: +39 [REDACTED] Fees: 72 euros, payable to the driver in cash. Note there is an early departure surcharge (completely normal).

Thursday, November 12th

4.15 am Your driver will arrive to pick you up at the Hotel Raphael.

6.40 am Depart FCO

Auto Europe voucher number



39 COMMERCIAL STREET
P.O. BOX 7006
PORTLAND, MAINE
04112-7006

TEL: (207) 842-2000
FAX: (207) 842-2222
RESERVATIONS:
1-800-223-5555

56480295365

HDAR Basic Rental with
Insurances, CDW, THP
Audi A1 Sportback or similar
Economy 4 Door Car
Automatic
With A/C

Rental Period
4 days incl. sales tax
Rate Code: 51497580
Business Account: 5189113
Flight Info: WI 00

EUROPCAR reservation number

Currency	USD
Base Rate	453.40
Less Discount Of	.00
Special Charges	.00
Return Fee	.00

Adjusted Total	453.40
Required Payment	453.40
Paid As Of 06-Aug-2015	453.40

Excluding local fees listed below

Driver Information

Passengers: 2

Pick-up information

Rental Company: IT
EUROPCAR TRNT01
29-Oct-15
3:30 PM
TORINO CASELLE AIRPORT
** DESK IN TERMINAL **
** MUST HAVE FLIGHT INFO **
Tel: 39 011 5678048
Fax: 39 011 5678092

OPEN Mondays-Sundays 08:00 AM-11:30 PM

Drop-off information

Rental Company: IT
EUROPCAR TRNT01
02-Nov-15
3:30 PM
TORINO CASELLE AIRPORT
** DESK IN TERMINAL **
** MUST HAVE FLIGHT INFO **
Tel: 39 011 5678048
Fax: 39 011 5678092

OPEN Mondays-Sundays 08:00 AM-11:30 PM

Comments::::

Your rental includes:

- * 22% Sales tax as of Booking Date: 21-Jul-2015.
- * Liability Insurance for injuries or damages to persons or things outside the vehicle.
- * Rental includes Theft Protection for the vehicle. Rental limits potential vehicle loss liability to deductible of approximately EUR 0.00.
- * Rental includes Collision Damage coverage . Rental limits potential vehicle damage liability to deductible of approximately EUR 0.00.
- * 16% Location Surcharge for rentals commencing at an airport or railstation location, will still apply to local charges.
- * Windshield, interior, chasis, tires and roof coverage.
- * Unlimited Kilometers.

Your rental excludes:

- * Gasoline or Diesel. Client should return the vehicle with the same level of fuel as rented and to retain copies of gas receipts. Exception: Pre-paid fuel option, in which case, the car should be returned as empty as possible (no refund for unused fuel)
- * Insurance coverage for personal injuries to driver or passengers. Optional coverage may be offered locally for an additional fee .
- * In case of traffic violations, the local supplier will charge the customer credit card an administration fee of EUR 48.80 including VAT, per fine. The local authorities will then contact the renter directly for payment of the fine.
- * In the event that the rental car is returned with new damage or is stolen, an administration fee of approx. EUR 61 will apply. This is non refundable.

Your rental includes:**Your rental excludes:**

- * Road tax of approximately EUR 3.56 per day, with a maximum charge of 20 days.
- * Local toll, highway fees or travel stickers which may be required by local authorities
- * For all rentals starting at Crotone Airport, a surcharge of 30EUR +VAT applies and is paid locally
- * Out-Of-Hour returns in Florence, Via Borgognissanti: Arrangements to return the car at the Garage Europa must be made at time of pick up, for an extra fee of 28,80 EUR , paid locally.
- * Any rentals commencing between Nov. 15 - Apr. 15 in the following regions, snow chains are compulsory and will be charged at rate of approximately EUR 29.30 per rental: Piemonte, Valle D'Aosta, Veneto, Lombardia, Emilia-Romagna, Trentino-Alto Adige, District of L'Aquila, Friuli-Venezia Giulia.
- * 16% Location surcharge on local charges for rentals commencing at an airport or railstation location.

Additional fees to be paid locally, if required:

- * Additional Driver Fee: Each additional driver is approx. EUR 8.47, per day (maximum EUR 154.26), VAT included, paid locally.
- * Young driver surcharge: Drivers age 21 - 24 are required to pay approximately EUR 18.30, per day (maximum EUR 274.50), VAT included, paid locally.
- * Winterization Fee/Peak Season Surcharge: Mandatory fee of approximately EUR 29.30, per rental, VAT included, paid locally for rentals commencing Nov 15 - Apr 15 . Equips the vehicle with snow chains.
- * Child Seats: Approximately EUR 50.41, per rental, VAT included, paid locally.
- * Snow Chains: EUR 50.84, per rental, VAT included, paid locally
- * GPS: Approx. EUR 15.12, per day, VAT included, paid locally, max. charge of 15 days. One way restrictions and fees may apply.
- * Ski Racks: Not available.

This is an important notice to make your car rental a smooth experience.

In order to provide you with the most transparent information on the price of your car rental services, we have listed on your voucher what the price paid to Auto Europe includes and what it does not include. Terms and conditions vary by country, so we have listed any local fees that you might be liable to pay to the car rental company at time of vehicle collection. These are the only mandatory fees or services you are required to pay locally to the car rental company.

The actual car rental company listed on your voucher might give you the option to purchase equipment (such as GPS unit, child safety seat, ...) , prepaid tank of gas or additional insurances. Unless they are listed as mandatory on your voucher, these items are optional and you may choose to purchase them or not. If you are unsure or require further information, you should contact us at time of vehicle pickup on our toll free number, 24 hours a day, on the number listed below (see Terms and Conditions section). Auto Europe cannot accept liability for items purchased locally.

At time of pickup, we also strongly recommend that you check that the condition of the vehicle is adequately reflected on the rental agreement and that any pre-existing damage is indicated. Should you expect to be delayed for the pickup of the vehicle, you should also contact us to ensure your vehicle can be confirmed after the scheduled timing.

It is also your responsibility to be aware of the local driving laws and local tolls or stickers required for any country you are traveling into. Again, you can call Auto Europe on our toll free number at any time for advice and assistance.

Finally, we strongly recommend that you request and review a copy of the rental agreement in English, wherever the car rental company can produce one.

We wish you safe travels and hope you enjoy your car rental.

Terms and Conditions

Auto Europe has arranged your rental with the car rental company shown on the voucher after your payment of the services. Auto Europe is independent, not an agent for any particular car rental company. This voucher confirms your reservation with the rental company. The voucher is not a rental agreement. When you pick up the vehicle, you must sign a rental agreement provided by the rental company and subject to local laws. Auto Europe cannot be held responsible if you do not meet the car rental company's requirements to rent a vehicle, or if you do not have available all the necessary documentation. Regardless of the coverage included or not included in your prepaid voucher price, in the event of damage, you must follow the local car company's Accident/Damage/Theft Procedures or it could be invalidated. Additional fees may apply for rental service beyond hours of operation. All car rates are guaranteed in US Dollars, all local fees are billed in local currency.

- * Auto Europe does not provide insurance. Coverage is provided by the rental company, as indicated. Additional coverage may be available for purchase from the rental company.
- * The local supplier will require a security deposit to be blocked on the primary drivers credit card for the duration of the rental. Contact Auto Europe for exceptions. Drivers license must be held for a minimum of 2 years (some exceptions may apply).
- * An international drivers license is strongly recommended. If the drivers license is not in the Roman alphabet it is mandatory to have an international drivers license, in addition to home license.
- * While the rental car company may not require an International Driver's License, the police can request you present this and fine you, if you cannot provide one in addition to your national drivers license.
- * You may be asked to produce your passport at time of collection of the vehicle.
- * Optional equipment is on request for an additional fee. Applicable one way fees are estimates only & may change without notice.
- * Auto Europe strongly advises client to check if car is DIESEL or REGULAR GASOLINE at pick up.
- * Deliveries/Collections are available on a request basis only, for an additional fee.
- *** TOLL-FREE NUMBER ON A LANDLINE FROM ITALY 800 87 6272 ***
- * Reservations may be extended without penalty by contacting Auto Europe before the expiration of the rental period.
- * There will be no refund for any rental where client is a no show.
- * There will be no refund for unused days.
- * The rental invoice may only show the balance due on delivery. This assures that you will not pay unnecessary surcharges. Minimum driver age 21.
- * Cars are not permitted to travel into Eastern Europe or any African country (i.e. Morocco, Algeria, Tunisia, etc.). Vehicles may not travel on ferries and/or to Island locations without pre-approval from Auto Europe.
- * 5, 6 & 7 day rentals constitute a weekly rate, any rental duration longer or shorter than 5-7 days is calculated on a daily basis.
- * All rentals are based on 24 hour periods with a 3 day minimum rental, a full day is charged for any portion of a day that the vehicle is used.
- * When traveling to Germany, the vehicle requires an environmental emission sticker, you can purchase one at most large gas stations once you've entered the country.
- * While you can use a debit card to pay for your reservation through Auto Europe, cash deposits, Maestro, Switch, Visa Electron, pre-paid credit cards and debit cards are rarely accepted locally, so please be sure to check with our agents at time of reservation if you require this facility.
- * If paid by credit card, the local supplier may ask you to present the credit card used as payment to Auto Europe for identification purposes. The last 4 digits of the credit card used as payment are shown above.
- * If GPS is not returned to the pre-approved location, a fee of approx. EUR 121 (including VAT) will be charged locally.
- * If driving the vehicle into Germany, winter tires may be required. It is the responsibility of the client to check local laws and request equipment as necessary.
- * Italian Law requires that cars are fitted with either snow tyres or snow chains in the northern regions and on most major roads (including motorways) from Nov. 15th - Apr. 15th or during inclement weather conditions, road signs across Italy indicate when snow chains are compulsory. Snow tyres and snow chains are subject to availability and can be requested at an additional cost with the supplier locally if not already indicated as mandatory.
- * Rentals commencing in July and August, there will be no refunds for any vans, with pick up anywhere in Europe, once confirmed with payment and no refunds for any unused rental days.
- * When travel is permitted outside the renting country it is the responsibility of the renter to make sure their vehicle complies with the local laws of the country in which they are travelling, this includes but is not limited to safety equipment, cross border documents, toll stickers etc.
- * PICK UP/DROP OFF AT THE CHIUSI OFFICE: IF ARRIVING/ DEPARTING BY RAIL, PLEASE CALL 0578 222012. YOU WILL BE PICKED UP/DROPPED AT THE RAIL STATION FREE OF CHARGE.
- * Drivers age 18-24 must pay a young driver fee locally.

Auto Europe voucher number

EUROPCAR reservation number



39 COMMERCIAL STREET
P.O. BOX 7006
PORTLAND, MAINE
04112-7006

TEL: (207) 842-2000
FAX: (207) 842-2222
RESERVATIONS:
1-800-223-5555

94820537419

FDAR Basic Rental with
Insurances, CDW, THP
Volvo S60 or similar
Full Size 4 Door Car
Automatic
With A/C

Rental Period
4 days incl. sales tax
Rate Code: 51497580
Business Account: 5189113
Flight Info: WI 00

Currency	USD
Base Rate	801.65
Less Discount Of	32.07
Special Charges	.00
Return Fee	.00

Adjusted Total	769.58
Required Payment	769.58
Paid As Of 28-Aug-2015	769.58

Excluding local fees listed below

Model: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Driver Information

Passengers: 2

Pick-up information

Rental Company: IT
EUROPCAR CTAC07
05-Nov-15
10:00 AM

CATANIA CITY OFFICE
22 VIALE RAFFAELLO SANZIO
SICILY
Tel: 39 095 434513
Fax: 39 095 434682

OPEN Mondays-Fridays 08:30 AM-01:00 PM, 03:30 PM-07:00 PM
OPEN Saturdays 08:30 AM-12:30 PM
CLOSED Sundays

Drop-off information

Rental Company: IT
EUROPCAR CTAT01
08-Nov-15
3:00 PM

CATANIA AIRPORT
FONTANAROSSA (SICILY)
MUST HAVE FLIGHT INFO
Tel: 39 095 348125
Fax: 39 095 281777

OPEN Mondays-Sundays 08:00 AM-midnight

Comments:::

Your rental includes:

- * 22% Sales tax as of Booking Date: 21-Jul-2015.
- * Liability Insurance for injuries or damages to persons or things outside the vehicle.
- * Rental includes Theft Protection for the vehicle. Rental limits potential vehicle loss liability to deductible of approximately EUR 0.00.
- * Rental includes Collision Damage coverage. Rental limits potential vehicle damage liability to deductible of approximately EUR 0.00.
- * 16% Location Surcharge for rentals commencing at an airport or railstation location, will still apply to local charges.

Your rental excludes:

- * Insurance coverage for personal injuries to driver or passengers. Optional coverage may be offered locally for an additional fee.
- * In case of traffic violations, the local supplier will charge the customer credit card an administration fee of EUR 48.80 including VAT, per fine. The local authorities will then contact the renter directly for payment of the fine.
- * In the event that the rental car is returned with new damage or is stolen, an administration fee of approx. EUR 61 will apply. This is non refundable.
- * Road tax of approximately EUR 3.56 per day, with a maximum charge of 20 days.

Your rental includes:

- * Windshield, interior, chassis, tires and roof coverage.
- * Unlimited Kilometers.

Your rental excludes:

- * Local toll, highway fees or travel stickers which may be required by local authorities
- * For all rentals starting at Crotone Airport, a surcharge of 30EUR +VAT applies and is paid locally
- * Out-Of-Hour returns in Florence, Via Borgognissanti: Arrangements to return the car at the Garage Europa must be made at time of pick up, for an extra fee of 28,80 EUR , paid locally.
- * Any rentals commencing between Nov. 15 - Apr. 15 in the following regions, snow chains are compulsory and will be charged at rate of approximately EUR 29.30 per rental: Piemonte, Valle D'Aosta, Veneto, Lombardia, Emilia-Romagna, Trentino-Alto Adige, District of L'Aquila, Friuli-Venezia Giulia.
- * 16% Location surcharge on local charges for rentals commencing at an airport or railstation location.
- * Gasoline or Diesel. Client is advised to return the vehicle with a full fuel tank and to retain copies of gas receipts. Exception: Pre-paid fuel option, in which case, the car should be returned as empty as possible (no refund for unused fuel).

Additional fees to be paid locally, if required:

- * Additional Driver Fee: Each additional driver is approx. EUR 8.47, per day (maximum EUR 154.26), VAT included, paid locally.
- * Young driver surcharge: Drivers age 21 - 24 are required to pay approximately EUR 18.30, per day (maximum EUR 274.50), VAT included, paid locally.
- * Child Seats: Approximately EUR 50.41, per rental, VAT included, paid locally.
- * Snow Chains: EUR 50.84, per rental, VAT included, paid locally
- * GPS: Not available at this location.
- * Ski Racks: Not available.

This is an important notice to make your car rental a smooth experience.

In order to provide you with the most transparent information on the price of your car rental services, we have listed on your voucher what the price paid to Auto Europe includes and what it does not include. Terms and conditions vary by country, so we have listed any local fees that you might be liable to pay to the car rental company at time of vehicle collection. These are the only mandatory fees or services you are required to pay locally to the car rental company.

The actual car rental company listed on your voucher might give you the option to purchase equipment (such as GPS unit, child safety seat, ...) , prepaid tank of gas or additional insurances. Unless they are listed as mandatory on your voucher, these items are optional and you may choose to purchase them or not. If you are unsure or require further information, you should contact us at time of vehicle pickup on our toll free number, 24 hours a day, on the number listed below (see Terms and Conditions section). Auto Europe cannot accept liability for items purchased locally.

At time of pickup, we also strongly recommend that you check that the condition of the vehicle is adequately reflected on the rental agreement and that any pre-existing damage is indicated. Should you expect to be delayed for the pickup of the vehicle, you should also contact us to ensure your vehicle can be confirmed after the scheduled timing.

It is also your responsibility to be aware of the local driving laws and local tolls or stickers required for any country you are traveling into. Again, you can call Auto Europe on our toll free number at any time for advice and assistance.

Finally, we strongly recommend that you request and review a copy of the rental agreement in English, wherever the car rental company can produce one.


We wish you safe travels and hope you enjoy your car rental.

Terms and Conditions

Auto Europe has arranged your rental with the car rental company shown on the voucher after your payment of the services. Auto Europe is independent, not an agent for any particular car rental company. This voucher confirms your reservation with the rental company. The voucher is not a rental agreement. When you pick up the vehicle, you must sign a rental agreement provided by the rental company and subject to local laws. Auto Europe cannot be held responsible if you do not meet the car rental company's requirements to rent a vehicle, or if you do not have available all the necessary documentation. Regardless of the coverage included or not included in your prepaid voucher price, in the event of damage, you must follow the local car company's Accident/Damage/Theft Procedures or it could be invalidated. Additional fees may apply for rental service beyond hours of operation. All car rates are guaranteed in US Dollars, all local fees are billed in local currency.

- * Auto Europe does not provide insurance. Coverage is provided by the rental company, as indicated. Additional coverage may be available for purchase from the rental company.
- * The local supplier will require a security deposit to be blocked on the primary drivers credit card for the duration of the rental. Contact Auto Europe for exceptions. Drivers license must be held for a minimum of 2 years (some exceptions may apply).
- * An international drivers license is strongly recommended. If the drivers license is not in the Roman alphabet it is mandatory to have an international drivers license, in addition to home license.
- * While the rental car company may not require an International Driver's License, the police can request you present this and fine you, if you cannot provide one in addition to your national drivers license.
- * You may be asked to produce your passport at time of collection of the vehicle.
- * Optional equipment is on request for an additional fee. Applicable one way fees are estimates only & may change without notice.
- * Auto Europe strongly advises client to check if car is DIESEL or REGULAR GASOLINE at pick up.
- * Deliveries/Collections are available on a request basis only, for an additional fee.
- *** TOLL-FREE NUMBER ON A LANDLINE FROM ITALY 800 87 6272 ***
- * Reservations may be extended without penalty by contacting Auto Europe before the expiration of the rental period.
- * There will be no refund for any rental where client is a no show.
- * There will be no refund for unused days.
- * The rental invoice may only show the balance due on delivery. This assures that you will not pay unnecessary surcharges. Minimum driver age 25.
- * Cars are not permitted to travel into Eastern Europe or any African country (i.e. Morocco, Algeria, Tunisia, etc.). Vehicles may not travel on ferries and/or to Island locations without pre-approval from Auto Europe.
- * 5, 6 & 7 day rentals constitute a weekly rate, any rental duration longer or shorter than 5-7 days is calculated on a daily basis.
- * All rentals are based on 24 hour periods with a 3 day minimum rental, a full day is charged for any portion of a day that the vehicle is used.
- * When traveling to Germany, the vehicle requires an environmental emission sticker, you can purchase one at most large gas stations once you've entered the country.
- * While you can use a debit card to pay for your reservation through Auto Europe, cash deposits, Maestro, Switch, Visa Electron, pre-paid credit cards and debit cards are rarely accepted locally, so please be sure to check with our agents at time of reservation if you require this facility.
- * If paid by credit card, the local supplier may ask you to present the credit card used as payment to Auto Europe for identification purposes. The last 4 digits of the credit card used as payment are shown above.
- * If GPS is not returned to the pre-approved location, a fee of approx. EUR 121 (including VAT) will be charged locally.
- * If driving the vehicle into Germany, winter tires may be required. It is the responsibility of the client to check local laws and request equipment as necessary.
- * Italian Law requires that cars are fitted with either snow tyres or snow chains in the northern regions and on most major roads (including motorways) from Nov. 15th - Apr. 15th or during inclement weather conditions, road signs across Italy indicate when snow chains are compulsory. Snow tyres and snow chains are subject to availability and can be requested at an additional cost with the supplier locally if not already indicated as mandatory.
- * Rentals commencing in July and August, there will be no refunds for any vans, with pick up anywhere in Europe, once confirmed with payment and no refunds for any unused rental days.
- * When travel is permitted outside the renting country it is the responsibility of the renter to make sure their vehicle complies with the local laws of the country in which they are travelling, this includes but is not limited to safety equipment, cross border documents, toll stickers etc.
- * PICK UP/DROP OFF AT THE CHIUSI OFFICE: IF ARRIVING/ DEPARTING BY RAIL, PLEASE CALL 0578 222012. YOU WILL BE PICKED UP/DROPPED AT THE RAIL STATION FREE OF CHARGE.
- * Reservations may be changed without penalty by contacting Auto Europe before the expiration of the rental period.
- * If client does not show to collect vehicle and does not cancel prior to pick up, a "NO SHOW" fee of approximately EUR 20 per day, maximum 15 days charge will apply.

- * Two different major credit cards in the primary drivers name are required at time of pick up, one of which must be an American Express Gold or Platinum, Visa Gold or Platinum or Mastercard Gold.

Auto Europe voucher number	US4618024-1	AUTO EUROPE reservation number
 39 COMMERCIAL STREET P.O. BOX 7006 PORTLAND, MAINE 04112-7006 TEL: (207) 842-2000 FAX: (207) 842-2222 RESERVATIONS: 1-800-223-5555 35420015815	Basic Rental - Insurance Optional GPS Rental or similar Special Special Manual No A/C	Currency USD Base Rate 145.00 Less Discount Of 84.00 Special Charges .00 Return Fee 15.00 <hr/> Adjusted Total 76.00 Required Payment 76.00 Paid As Of 16-Oct-2015 76.00 Excluding local fees listed below
	Rental Period 20 days Rate Code: Business Account: Flight Info: XX XXXX	

Driver Information

Passengers: 2

Pick-up information		Drop-off information	
Rental Company:	US	Rental Company:	US
AUTO EUROPE	GPS	AUTO EUROPE	GPS
	24-Oct-15		13-Nov-15
GPS RENTAL	10:00 AM	GPS RENTAL	10:00 AM
Tel: 207 842 2000		Tel: 207 842 2000	
Fax: 207 842 2238		Fax: 207 842 2238	
OPEN Monday-Sa		OPEN Monday-Sunday all day	

Comments:::: CAR V#'s 4 [REDACTED]

Your rental includes:

* 0% Sales tax as of Booking Date: 15-Oct-2015.

* Rental charge for the following components: Garmin Nuvi GPS, Car Charger, dash mount and carrying case.

* Fed Ex shipping charges for delivery and return, unless otherwise noted.

* Unlimited Kilometers.

Your rental excludes:

* Theft or damage insurance. Client is responsible for \$300.00 USD in case of theft or damage. .

This is an important notice to make your car rental a smooth experience.

In order to provide you with the most transparent information on the price of your car rental services, we have listed on your voucher what the price paid to Auto Europe includes and what it does not include. Terms and conditions vary by country, so we have listed any local fees that you might be liable to pay to the car rental company at time of vehicle collection. These are the only mandatory fees or services you are required to pay locally to the car rental company.

The actual car rental company listed on your voucher might give you the option to purchase equipment (such as GPS unit, child safety seat, ...) , prepaid tank of gas or additional insurances. Unless they are listed as mandatory on your voucher, these items are optional and you may choose to purchase them or not. If you are unsure or require further information, you should contact us at time of vehicle pickup on our toll free number, 24 hours a day, on the number listed below (see Terms and Conditions section). Auto Europe cannot accept liability for items purchased locally.

At time of pickup, we also strongly recommend that you check that the condition of the vehicle is adequately reflected on the rental agreement and that any pre-existing damage is indicated. Should you expect to be delayed for the pickup of the vehicle, you should also contact us to ensure your vehicle can be confirmed after the scheduled timing.

It is also your responsibility to be aware of the local driving laws and local tolls or stickers required for any country you are traveling into. Again, you can call Auto Europe on our toll free number at any time for advice and assistance.

Finally, we strongly recommend that you request and review a copy of the rental agreement in English, wherever the car rental company can produce one.

We wish you safe travels and hope you enjoy your car rental.

Terms and Conditions

Auto Europe has arranged your rental with the car rental company shown on the voucher after your payment of the services. Auto Europe is independent, not an agent for any particular car rental company. This voucher confirms your reservation with the rental company. The voucher is not a rental agreement. When you pick up the vehicle, you must sign a rental agreement provided by the rental company and subject to local laws. Auto Europe cannot be held responsible if you do not meet the car rental company's requirements to rent a vehicle, or if you do not have available all the necessary documentation. Regardless of the coverage included or not included in your prepaid voucher price, in the event of damage, you must follow the local car company's Accident/Damage/Theft Procedures or it could be invalidated. Additional fees may apply for rental service beyond hours of operation. All car rates are guaranteed in US Dollars, all local fees are billed in local currency.

- * GPS Unit must be booked in conjunction with a paid Auto Europe car rental.
- * Payment is due and payable at time of rental confirmation.
- * Delivery is guaranteed to be received only 2 to 3 business days prior to departure date. Overnight packages are not guaranteed.
- * Equipment and accessories will be shipped to the delivery address listed above. Client is responsible for verifying correct address.
- * Auto Europe cannot be held responsible for client claims of damages due to events or circumstances that may be directly or indirectly related to directions provided by or performance issues with the GPS unit provided.
- * GPS and accessories MUST be shipped back to Auto Europe and NOT left with the rental car company. Unit MUST be shipped back no later than 2 business days after client returns to the U.S.
- * Client is responsible for notifying Auto Europe in the case of missing or lost accessories 24 hours after the package has been delivered if Auto Europe is not advised client will be held responsible.
- * Rental period begins the day of departure from the United States and ends the date the client returns to the United States. To extend the rental period, Auto Europe must be notified a minimum of 48 hours prior to the scheduled return date. Failure to do so may result in a penalty of \$50 USD and additional per day rentals charges up to \$10 USD per day, with a maximum charge up to the replacement fee of \$300.00 USD.
- * GPS unit should be plugged into the vehicle power point at all times when possible.
- * Auto Europe MUST be notified within 2-3 business days in the event of the device being lost, damaged, or stolen or insurance coverage WILL NOT APPLY.
- * Auto Europe reserves the right to charge for late delivery fees beyond the agreed date of return, if not first notified.
- * Auto Europe offers an insurance program with the in-house promotional services. No additional coverage is offered by the car rental supplier itself.
- * If you have any technical questions, please have your Voucher Number and contact information available.
- * Client is responsible for notifying Auto Europe and/or its agents of any equipment problems immediately.
- * Contact Auto Europe Toll Free Number from ANY landline 00 800 223 5555, 24 hours a day for technical support.
- * For shipping questions or concerns, contact Auto Europe at the toll free number 1-888-223-5555.
- * Due to programming of the GPS unit, it will NOT WORK inside the US.
- * Client is responsible for notifying Auto Europe and/or its agents of any equipment problems immediately.
- * Auto Europe guarantees the correct functioning of the equipment provided but is not responsible for technical difficulties due to local connection network problems such as signal strength, reception, etc.
- * Auto Europe will not issue a refund for rental charges or shipping and handling of a hand-held GPS, if a rental car is equipped with a GPS.